



Warranty Claim Form

Date: 1/17/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3624RAA16901
Solitude 310GK
Retail Purchase Date: 10/6/2023
Work Started: 1/7/2025
Work Completed: 1/7/2025

Claim Status: Paid
Dealer Work Order #: 11633
Unit Offline Date: 9/12/2023

Claim #: 865881
Labor: \$230.00
Parts: \$0.00
Shipping: \$0.00
Total: \$230.00

Notes: AB 1/10 *Please hold all parts for a minimum of 30 days after claim is paid*

Dealer Information

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715-325-5170
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Approved Labor Rate: \$115.00

Customer Information

ROBERT PERLING
1154 CYPRESS AVE
FRIENDSHIP, Wisconsin 53934
United States
414-758-4608

Operation Line # 1

Flat Rate Code: 410001 Wiring Short/Ground - *Diagnostic Fault Code:* Damaged/Maintenance Time

Problem: Customer states they have no running lights past the rear marker lights. There are no lights at all operating on the rear of the unit. The lights midway and to the front of the unit are operating as they should be. *Hours:* 2

Cause: Checked wiring in junction box and by pin box and they were okay. Followed wiring down underneath on door side framework and had to lower the underbelly and found wiring chewed or cut. Green wire, white wire and brown wire. *Amount:* 230.00

Remedy: Re attached all wiring together with waterproof connector. All lights on the exterior of the unit are working. Reattached the underbelly and secured junction box plate in position. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: