



Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

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## Claim 2199550 Line 3

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**Gretchen Gonzalez** <[ggonzalez@forestriverinc.com](mailto:ggonzalez@forestriverinc.com)>  
To: Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

Thu, Feb 13, 2025 at 12:43 PM

Hello,

Your dispute of the denial is noted. Unfortunately this is a DPU unit and there was nothing noted by the driver of any damage before the unit left our facility, also DAF was dated 1/2/2025, unit has been on your lot for over a month so we cannot determine exactly when this damage occurred. It is very possible this happened at the factory, it is also possible this damage occurred while in the driver possession or while it has been on your lot.

Unfortunately due to the reasons noted above we will respectfully have to deny any participation with this claim.

Thank You.

GRETCHEN GONZALEZ

420/425 PUMA WARRANTY

[ggonzalez@forestriverinc.com](mailto:ggonzalez@forestriverinc.com)

OFFICE HOURS 7AM-4PM EASTERN

PHONE: (574) 642-0588

# DPU Dealer Acceptance Form



Forest River, Inc.  
710 Gerber St  
Ligonier, IN 46767  
USA

Short VIN/Unit: PU4023016  
Model/Item: PUT121RKCE-1  
Dealer: GREENEWAY INC

1. The Driver must perform this inspection of the unit. The form must be signed & left with the Dispatch Office before the unit is pulled off the Forest River property. The form will be attached to the VIN by Forest River.
2. DPU Dealer Acceptance Form is to document substantial damage, not defects in material or workmanship on the exterior of the unit.
3. Any damage found must be reported before leaving the property. If after hours, an email should be sent immediately to Forest River noting it. Accompanying the email should be pictures showing the damage.
4. If warranty, the claim must be submitted and resolved within 60 days from the delivery for coverage and payment.

*Failure to fill out this form completely will increase the transportation company's and/or Dealer's liability.*

**Driver Checks** - Check box to confirm task has been performed or item was not present at pick-up.

Tires & Lug Nuts - Properly torqued & secured	<input checked="" type="checkbox"/>
Propane Tanks - Properly secured	<input checked="" type="checkbox"/>
Lights & Signals - Properly operating	<input checked="" type="checkbox"/>
Safety Chain - Properly secured	<input checked="" type="checkbox"/>
Breakaway - Cable plugged into the box	<input checked="" type="checkbox"/>
Roof Vents - Closed & secured	<input checked="" type="checkbox"/>
Undercarriage - Clear of material & secured	<input checked="" type="checkbox"/>
Windows - Closed & secured	<input checked="" type="checkbox"/>
Compartment Doors - Closed & secured	<input checked="" type="checkbox"/>
Entry Doors - Closed & secured	<input checked="" type="checkbox"/>
Keys - Present	<input checked="" type="checkbox"/>
Owner/Unit Packet - Present	<input checked="" type="checkbox"/>

A - Scratch	D - Ding
B - Scrape	E - Scuff
C - Chip	F - Dent
G - Glass Damage	
H - Decal Damage	

**Exterior Check** - Driver should inspect exterior of unit for damage. All items should be documented on this form.

Passenger/Door Side

Front

Driver/Off-Door Side

Rear

Transport Company B J Trucking

Driver Printed Name John Linder Back

Driver Signature [Signature]

Date \_\_\_\_\_

[Quoted text hidden]

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.