

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2199550
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUAC9S4023016
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT121RKCE-1
 DEALER RO # 11626
 CLAIM START DATE 02/12/2025
 CLAIM END DATE 03/03/2025

Labor rate: \$115.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 20-57-01-00-000606 Molding - includes Insert - Exterior/Exterior Fiberglass Walls/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-02-12 16:02:36 :: Complaint: Exterior of the unit has globs of silicone all over the walls. Cause: Manufacturer Correction: Used degreaser to remove silicone Additional Note : greeneway@dealer-advisors.com, 2025-02-12 16:04:46 :: Cannot find proper labor code.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
Serial#	Appr Hrs	0.50	Appr Labor Amt \$57.50

Notes
 per request to clean silicone throughout exterior

Labor

Line# 2 **Operation Code** **Operational Description**
 70-151-01-00-001860 Refrigerator Drawer - Appliances/Refrigerator (House Type)/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-02-12 16:05:39 :: Complaint: Found one of the refrigerator shelves shattered when opening the fridge. Cause: Shattered from delivery/factory. Correction: Need to replace refer shelf. Additional Note : greeneway@dealer-advisors.com, 2025-02-12 16:06:59 :: Unsure one proper labor code

Model# 1	Dlr Sub Hrs	0.00	Sub Labor Amt \$0.00
Serial# 1	Appr Hrs	0.00	Appr Labor Amt \$0.00

Notes
 photos required
 We do not have any photos of the shelf as this was discovered in our indoor show and needed to get it cleaned up so no customers would get hurt from the glass. Our parts department has been in touch with Cari R from Lippert to get this replaced.
 unfortunately without the required photos and this being noted on DAF i cannot cover under warranty

Labor

Line# 3 **Operation Code** **Operational Description**
 20-80-01-00-000817 Front Wall Panel - Exterior/Body Panels/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-02-12 16:07:50 :: Complaint: There is a large indent in the front cap of the unit that was not noticed during the drop off due to the snow being in the front of the unit. Cause: Delivered this way, not noticed right away due to snow. Correction: Need to replace the front cap. Additional Note : greeneway@dealer-advisors.com, 2025-02-12 16:08:43 :: No front cap replacement labor code comes up when searching.

Model#	Dlr Sub Hrs	10.00	Sub Labor Amt \$1,150.00
Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00

Notes
DPU unit

nothing noted by driver on exterior inspection before unit left our facility

Submitted

Labor Amt	\$1,207.50
Parts & Freight	\$0.00
Total	\$1,207.50

Approved

Labor Amt	\$57.50
Parts & Freight	\$0.00
Total	\$57.50

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.