

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2132718  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2FSHC8P3027066  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 010 / 010G  
 ITEM # FLTE19FBS  
 DEALER RO # 11596  
 CLAIM START DATE 11/25/2024  
 CLAIM END DATE 01/28/2025

Labor rate: \$115.00

**OWNER INFORMATION**

BRIAN J SCHMIDT  
 1358 3RD AVE  
 Coloma, WI 54930  
 USA

Retail Date of Purchase 06/25/2024      WARRANTY EXPIRATION DATE 06/25/2025

**Claim Line Details**

**Labor**

<b>Line# 1</b>	<b>Operation Code</b> 10-3-01-20-000076	<b>Operational Description</b> Tire - Includes Rim, Wheel - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Wheels
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**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-11-25 10:13:43 :: Complaint: Customer states that the DS tire keeps losing pressure over time and at one point it got down to 15lbs. Needs to be diagnosed. Cause: Checked tire pressure when pulled into shop, 28lbs. Dismounted wheel from axle and did the soapy water test. Found a slow leak from the inside of the rim. Rim is cracked and/or improperly welded/fit. Correction: R&R rim 235/75/R15.

<b>Model# 1</b>	<b>Dlr Sub Hrs</b>	0.60	<b>Sub Labor Amt</b>	\$69.00
<b>Serial# 1</b>	<b>Appr Hrs</b>	0.60	<b>Appr Labor Amt</b>	\$69.00

**Notes**

hello, i emailed you the claim form that will need to be filled out and emailed back or attached to claim line. The vendor will need this in order to review the claim. Thank you.

Form has been added. Thanks.

Hello, can you advise why the bottom half of the lionshead form isnt filled out? Thanks

Completed form has been uploaded along with additional photos.

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Please refrain from acknowledging this feedback as it will retain the claim on the dealers side of Dealer Connect as you await our response. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you

Hello,

The Vendor has reviewed this repair and will be sending the rim(s) to you at no charge including 0.60 h of labor. Please do not order this part from Forest River. If you have already ordered it, please call and try to cancel this order. We will not cover the part if it was ordered prior to authorization per dealer

**Labor**

<b>Line# 2</b>	<b>Operation Code</b> 10-3-01-20-000076	<b>Operational Description</b> Tire - Includes Rim, Wheel - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Wheels
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**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-01-28 13:29:30 :: Complaint: Sublet for mounting tires. Cause: Sublet for mounting tires. Correction: Sublet for mounting tires.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$21.10
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Serial#

Appr Hrs

0.00

Appr Labor Amt \$21.10

Notes

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**Submitted**

Labor Amt	\$90.10
Parts & Freight	\$0.00
Total	\$90.10

**Approved**

Labor Amt	\$90.10
Parts & Freight	\$0.00
Total	\$90.10

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**DEALER**

**DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER**

**DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.