



# Warranty Claim Form

Date: 1/2/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TT302XN8823270  
Transcend 240ML  
Retail Purchase Date: 9/6/2024  
Work Started: 11/12/2024  
Work Completed: 11/12/2024

Claim Status: Paid  
Dealer Work Order #: 11591  
Unit Offline Date: 4/27/2022

Claim #: 861029  
Labor: \$69.00  
Parts: \$0.00  
Shipping: \$0.00  
Total: \$69.00

Notes:

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

DONALD GRABER  
17433 TAME FISH LAKE ROAD  
AITKIN, Minnesota 56431  
United States  
218-851-9416

### Operation Line # 1

*Flat Rate Code:* 310013 P-Traps - Tighten- Kitchen/Bathroom *Fault Code:* Improper Installation/Build Sink

*Problem:* CUsomer states that the bathroom sink leaks on the hot water line. \*unsure on labor code\*

*Hours:* .3

*Cause:* Water leak under the bathroom sink due to loose otiker.

*Amount:* 34.50

*Remedy:* Replaced otiker, put water to the unit and tested, no longer leaks.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 2

*Flat Rate Code:* 330002 Lines - Fresh Water Line Repair *Fault Code:* Improper Installation/Build

*Problem:* Customer states that the anode rod in the water heater leaks. \*Unsure on labor code\*

*Hours:* .3

*Cause:* Leaking anode rod.

*Amount:* 34.50

*Remedy:* Removed the anode rod, retaped the threads, filled the water heater and reinstalled the anode rod. Fired the water heater and ran for 20 minutes to test, leak is resolved.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*