



Warranty Claim Form

Date: 4/10/2025

1127 Greenway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

Ph. 715-325-5170

mail@greenewayrv.com

General Information

573FR3126R3348424

Reflection 270BN

Retail Purchase Date: 4/15/2024

Work Started: 2/27/2025

Work Completed: 2/27/2025

Claim Status: Paid

Dealer Work Order #: 11590B

Unit Offline Date: 10/25/2023

Claim #: 878430

Labor: \$172.50

Parts: \$52.75

Shipping: \$31.20

Total: \$256.45

Notes: 3.17 TPMS banded sensor recd; will send out for testing: sm=== Do you have shipping to request? **Line 1 is Pending part return and testing of the 140342 . When Returning parts, please include a copy of the CLAIM in the box with the part. Once the part has shipped, please provide the tracking number in the dealer notes section of your claim, add any return freight charges you may have incurred to your Requested Shipping Total box, and then put the claim back into submitted status to be processed. Return to the VCB address: Grand Design RV 5200 Hoffman St Elkhart, IN 46516" 3/6 DW NW 2/7 Need a voltage reading under battery power only at the brass pins of the dock. **Reference Case Number 5617360** Good morning Nathaniel, Thank you for reaching out! Typically when this happens the issues stem from the Repeater and we will want to start there. What we will need prior to authorization: • Under battery power only get a voltage reading at the brass pins of the dock - NO SHORE, NO SOLAR, NO GENERATOR. • Please provide a photo of the back of the Repeater with the serial visible (thank you for the photo of the Display serial!)

Dealer Information

1127 Greenway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenewayrv.com

Approved Labor Rate: \$115.00

Customer Information

Bradley Leverance

1681 Bittersweet Dr
Rudolph, Wisconsin 54475
United States

715-570-6232

Operation Line # 1

Flat Rate Code: 810063 Tires - TPMS Sensor

Fault Code: Component Failure

Problem: Customer states the DS rear tire monitor does not work properly, sometimes both. Front one only kicks out about 20 miles in the drive- customer states that happens are various times, no set speed, it takes roughly about ten miles for it to do it.

Hours: 1.5

Cause: Unsure how to diagnose this as we don't typically deal with TPMS systems. 1/14/25: powered on A m o u n t : coach, plugged in monitor for tpms, ds rear sensor would not read immediately, it eventually came on 15 172.50 minutes later. 1/16/25: powered on for an entire day, rear ds tire sensor keeps dropping connectivity and occasionally regaining connectivity as customer stated.

Remedy: All signs point to a dying battery in sensor of wheel of concern, need guidance if this sounds S u b l e t accurate or what else it could be. Will need to sublet the sensor and then we can reprogram the system. This Repairs: \$0.00 time is for reprogramming.

Manufacturer #: Tire Linc

Model #:

Serial #: 26436D0242300774

<u>Part</u>	<u>Description</u>	<u>R e t u r n</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
140342 TIRE PRESSURE MONITORING SYSTEM UNIVERSAL BANDED SENSOR INTERNAL	TIRE PRESSURE MONITORING SYSTEM UNIVERSAL BANDED SENSOR INTERNAL		1	1	52.75