



Warranty Claim Form

Date: 3/13/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FR3126R3348424
 Reflection 270BN
 Retail Purchase Date: 4/15/2024
 Work Started: 3/3/2025
 Work Completed: 3/3/2025

Claim Status: Paid
 Dealer Work Order #: 11590
 Unit Offline Date: 10/25/2023

Claim #: 878234
 Labor: \$149.50
 Parts: \$461.21
 Shipping: \$42.70
 Total: \$653.41

Notes: ***line 1 - please hold parts for 30 days**RY 3/5/25 AB 11/21 *Please hold all parts for a minimum of 30 days after claim is paid* 560027 - Case Number: 5472462 Thank you for contacting Lippert Customer Care Center. We have reviewed your request and information provided and Lippert will authorize one new compartment door and .5 hours of labor.

Dealer Information

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 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$115.00

Customer Information

Bradley Leverance
 1681 Bittersweet Dr
 Rudolph, Wisconsin 54475
 United States
 715-570-6232

Operation Line # 1

Flat Rate Code: 420044 Outlets/Recepts - R&R Shoreline Cord *Fault Code:* Component Failure
 Receipt

Problem: Customer states that the screw in ring around the power cord for the unit is cracked. *Hours:* .5

Cause: Locking ring on power cord rv side cracked and split. *Amount:* 57.50

Remedy: R&R shore cord end. End says Epicord, 50A, 30' shore cord *Epicord brand is not in the drop-down menu- unsure what "brand" to select. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
421128 WIRE POWER CORD RV50-30G RV50-30G 30' BLACK 50 AMP	WIRE POWER CORD RV50-30G 30' BLACK 50 AMP		1	1	217.61

Operation Line # 2

Flat Rate Code: 560032 Baggage - R&R Slam Latch *Fault Code:* Damaged/Maintenance

Problem: Customer states that the little latch in the front compartment that you latch the compartment open is cracked. Front under the bunk bed. *Hours:* .3

Cause: Door latch is cracked. *Amount:* 34.50

Remedy: R&R latch *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
590502 CATCH ENTRY DOOR 90 DEGREE BLACK	CATCH ENTRY DOOR 90 DEGREE BLACK		1	1	1.10

Operation Line # 3

Flat Rate Code: 560027 Baggage - R&R Door

Fault Code: Component Failure

Problem: Customer states that the ods pass through storage, compartment door is bowed. Needs to be looked at with a straight edge.

Hours: .5

Cause: Unknown cause, defective compartment door. Compartment door ODS pass through is concave by 3/4" in center.

Amount: 57.50

Remedy: R&R compartment door. 34.5" x 25"

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561864 DOOR BAGGAGE 725 34 1/2 X 25 WHITE SLAM LATCH KEYED ALIKE	DOOR BAGGAGE 725 34 1/2 X 25 WHITE SLAM LATCH KEYED ALIKE		1	1	233.05
961498 TAPE BUTYL 1/8 X 1 X 30' GRAY	TAPE BUTYL 1/8 X 1 X 30' GRAY		1	57	9.45