



Warranty Claim Form

Date: 1/2/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT2721R8831375
Transcend 221RB
Retail Purchase Date: 7/26/2024
Work Started: 12/12/2024
Work Completed: 12/12/2024

Claim Status: Paid
Dealer Work Order #: 11589
Unit Offline Date: 4/18/2024

Claim #: 859827
Labor: \$276.00
Parts: \$20.86
Shipping: \$0.00
Total: \$296.86

Notes: JPH 11-20-24

Dealer Information

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8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Laura Ryan
E8601 Hogsback Road
Baraboo, Wisconsin 53913
United States
815-341-7557

Operation Line # 1

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Damaged/Maintenance

Problem: There is trim molding in the unit that is falling down and needs to be pinned back up. The trim around the top of the dinette.

Hours: .5

Cause: Top trim boards on the back of both dinette seats fell off.

Amount: 57.50

Remedy: Reinstall trim boards.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 660032 Drawers - Repair Drawer Guide *Fault Code:* Damaged/Maintenance

Problem: Broken slide out drawer in slide out. Drawer under the refrigerator.

Hours: .2

Cause: Drawer glide under refrigerator loosened up on right. Has loose screws.

Amount: 23.00

Remedy: Installed new screws. Tested good.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 640010 Slide Out Seals/Water Diversion - R&R *Fault Code:* Damaged/Maintenance Bottom Seal

Problem: There is a hole by the slide out that you can see light out of. Unsure if there is a missing seal or something. It is not happening on the other side of the slide by the refrigerator. Looks like the seal is falling down. Bottom of the slideout by the floor. *Hours:* 1

Cause: Check slide seals for gaps. Rear ods sweeper seal on the left side is short of going down to the floor causing a void to see daylight. *Amount:* 115.00

Remedy: Need to R&R new seal, which means we need to r&l fascia to replace the seal. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		7	1	20.86

Operation Line # 4

Flat Rate Code: 720078 Refrigerator - Door Adjustment (per *Fault Code:* Component Failure door)

Problem: Freezer door does not lock causing it to open during travel. *Hours:* .5

Cause: Doors for refrigerator don't latch. *Amount:* 57.50

Remedy: Adjusted the doors so that they latch. Tested good. *Sublet Repairs:* \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961751 LIPPERT LABOR ONLY	LIPPERT LABOR ONLY		1	1	0.00

Operation Line # 5

Flat Rate Code: 560037 Baggage - Adjust - Non Slam Latch *Fault Code:* Improper Installation/Build

Problem: DS side latch to the garage does not latch, just spins around. *Hours:* .2

Cause: DS compartment latch is loose in front. *Amount:* 23.00

Remedy: Tightened screw that holds the striker. Tested good. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: