

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2184032
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TFLB20SZ195411
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010D
 ITEM # FLT26FKBS
 DEALER RO # 11588B
 CLAIM START DATE 01/28/2025
 CLAIM END DATE 03/28/2025

Labor rate: \$115.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 70-150-01-00-001718 Magic Chef Microwave (Read Notes!!!) - Appliances/Microwave/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-01-28 13:21:58 :: Complaint: Microwave arks when being used. Cause: Microwave arks when in use. Correction: Replace microwave.

Model# MCG1311ARS	Dlr Sub Hrs 1.00	Sub Labor Amt \$115.00
Serial# MC24070500664	Appr Hrs 0.30	Appr Labor Amt \$34.50

Notes

Authorization is pending the return of the large foil data tag found on the backside of the microwave as well as the small clear data tag and the cut power cord. Thank you.
 Authorization is pending the return of the large foil data tag found on the backside of the microwave as well as the small clear data tag and the cut power cord. Thank you.
 Hello there – We are providing a reminder that this repair line requires that this part be returned to us within 14 days of the claim be submitted for processing. Currently, there has not been a prepaid label created for return. Failure to return the part within this timeframe may result in denial of the repair. Please note that we are placing the claim back on the dealer’s side as we await the arrival of the defective part. Please only acknowledge this feedback once the part has shipped. Thank you for your partnership with Rockwood & Flagstaff.
 PART SENT BACK
 1Z4E80759091948291
 1Z4E80759091948291-eta 4/15 arbutler

Part

Line# 1	Item #	Description			
	F100042582	MICROWAVE - PFL: MAGIC CHEF - STAINLESS STEEL - 1.3 CU FT - V# MCG1311ARS X, OPTIONAL REPLACEMENT FOR V# MCG1311ARB			
	Model #	Serial #	Part tag	000359190	
	Sub Qty 1.00	Sub Dlr Price \$188.59	Sub Freight	\$64.61	
	Appr Qty 1.00	Appr Dlr Price \$188.59	Appr Freight	\$64.61	

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 30-101-24-00-001074 Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-01-28 13:24:34 :: Complaint: Bathroom door would not open and shut. Cause: Excessive adhesive glue behind door jam. Correction: Took off door jam, trimmed excessive adhesive and put back on with 3mill double sided tap. Door now opens and closes as it should.

Model#	Dlr Sub Hrs 0.50	Sub Labor Amt \$57.50
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DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.