

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 11577

Date In: 07 NOV 24 Author: MGRAY  
Promised Date: 17 NOV 24 Stock No: 11076  
: Year: 2024  
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN  
Address: 11333 COUNTY RD 2 Brand: IMAGINE XLS  
: MIDDLEBURY, IN Model: 22MLE  
Postal/Zip: 46540 Miles/Hrs:  
Phone#(res): 888-825-2820 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: NONE Tag#: TEXT IS OKAY.  
Purchased Date: 04 MAR 24 :  
Delivery Date: 13 APR 24 :  
InService Date: :  
Serial#: 573TE2627R3438022 :

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Job # Description JOB INFORMATION Type Bill To  
\*\*\*\*\*  
WARR COMPLAINT: WARRANTY REPAIR 1 - Gray tank-tank W 1020 GRAND  
drains slower than normal and the valve  
leaks. Will fill up the whole 3" pipe  
with outside cap on. when you take the  
cap off there is about a gallon of water  
trap behind the cap- customer states  
that if you leave the cap off it  
continually drips/trickles endlessly  
even when you close the valve  
CAUSE: Test grey tank for leak at gate valve.  
Customer says it leaks past the valve  
when closed. Filled grey tank and could  
not get it to leak.  
CORRECTION: Maybe the valve had some debri in it and  
when they dumped the tank last time it  
cleaned it self out. NPF.  
WARR COMPLAINT: WARRANTY REPAIR 2 -Check solar panel W 1020 GRAND  
AMP- not keeping battery charged at end  
of season- the unit was outside and  
nothing was running besides the safety  
equiptment that draws power- the unit  
was parked in the sun and got about sun  
about 75% throughout the day- when  
customer plugged in the unit to shore  
power it blew the battery disconnect  
fuse-  
CAUSE: Check solar for operation. Not charging.  
Tested at battery,only .9 volts. Test at

Continued on page 2

Work Order : 11577

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Job #   Description           JOB INFORMATION           Type Bill To
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                                panel and got 14.6 volts. Tested at roof
                                mount and only 4 volts. Needs new roof
                                mount. Bad connection. Dave is ordering.
                                Also need approval.
WARR    CORRECTION: ...
        COMPLAINT:  WARRANTY REPAIR 3 -New maxair deluxe      W    1020  GRAND
                                fan- can't get it to turn on. Tried to
                                reset it but didn't work.- customer
                                states that before they brought it in it
                                did start to work- verify operation- on
                                customer used it on their last trip it
                                would only beep (last trip was the first
                                weekend of october, since then they did
                                completely disconnect all power).
        CAUSE:      Test max air fan for operation. Customer
                                says it wouldn't work.
        CORRECTION: Tested max air fan. Worked good when I
                                turned or. Also tried both in and out
                                draw of air flow.
1       COMPLAINT:  CUSTOMER STATES THAT THE SHADE BY SINK-  W    1020  GRAND
                                IF YOU ARE STANDING LOOKING AT THE SINK,
                                IT IS THE SHADE TO THE RIGHT OF THE
                                SINK- WHEN YOU TRY TO CLOSE THE WINDOW
                                IT DOES NOT CLOSE UNLESS YOU PULL IT
                                DOWN AND EXTENDED AMOUNT ONTO THE
                                COUNTER- WOULD LIKE TO HAVE LOOKED AT-
        CAUSE:      THE BLIND IS A LITTLE LONG MAKING IT SO
                                THAT YOU HAVE TO PULL OUT AND EXTENDED
                                AMOUNT IN ORDER TO GET IT TO ROLL UP.
        CORRECTION: MADE AN ADJUSTMENT- BLIND IS NOW CLOSING
                                BETTER
RI      COMPLAINT:  PREFORM ROOF INSPECTION AND ADVISE IF    I    SEP    POLIC
                                REPAIR IS NEEDED.
        CAUSE:      Roof inspection.
        CORRECTION: Performed roof inspection. All looks
                                good.
WS     COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF      E    17247  FALK
                                CONTAINED - TOWABLE
        CAUSE:      Winterize unit.
        CORRECTION: Unit winterized.

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Job # Part No      Description           PARTS   Bill to   Qty   Price   Total
*****
WARR0 822020945     SOLAR ROOF TOP ELECTRICA W-1020   0     33.58   0.00
WS    071247312003  -50 ANTIFREEZE/ 1 GALLON E-17247   0     9.62   0.00

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Continued on page 3

Work Order : 11577

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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
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ARR01 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.50   115.00   57.50
ARR02 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.50   115.00   57.50
ARR03 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.50   115.00   57.50
  RI Z991      PREFORM ROOF INSPECTIO TD  I-SEP     0.30    70.00   21.00
  1 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.50   115.00   57.50
  WS W495      WINTERIZE RV (WATER SY TD  E-17247   0.70   130.00   91.00
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Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
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  WS  J-ADJ  QUOTE ADJUSTMENT  E-17247  1.00  -35.45  -35.45
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                                BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
E   17247          0.00   91.00   0.00   -35.45  3.05   58.60
I   SEP           0.00   21.00   0.00    0.00  0.00   21.00
W   1020          0.00  230.00   0.00    0.00  0.00  230.00

      Totals          0.00  342.00   0.00   -35.45  3.05  309.60
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&k2S  
&k0S