



Warranty Claim Form

Date: 1/31/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2627R3438022

Imagine 22MLE

Retail Purchase Date: 4/13/2024

Work Started: 11/27/2024

Work Completed: 11/27/2024

Claim Status: Paid

Dealer Work Order #: 11577

Unit Offline Date: 1/30/2024

Claim #: 865904

Labor: \$80.50

Parts: \$33.58

Shipping: \$12.48

Total: \$126.56

Notes: added gdrv part # 420945 per vendor approved and part # provided by vendor on 430059. NN 1.15 JPH 11-14-24 420059 will approve up to .4 for labor. This is pre-auth for the R&R of the SOLAR ROOF PORT-2022009018 : FSEB30JWO2-BL. GDRV will allow .1 hours additional. *Please hold all parts for a minimum of 30 days after claim is paid* Case #5459468 regarding 823151

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

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Approved Labor Rate: \$115.00

Customer Information

KENNETH FALK

4816 NORWAY PINE DRIVE
STEVENS POINT, Wisconsin 54482
United States

715-570-2863

Operation Line # 1

Flat Rate Code: 420059 Solar - Docking Port

Fault Code: Component Failure

Problem: Check solar panel AMP- not keeping battery charged at end of season. The unit was outside, and nothing was running besides the safety equipment that draws power. The unit was parked in the sun and got sun about 75% throughout the day. When customer plugged in the unit to shore power, it blew the battery disconnect fuse.

Hours: .5

Cause: Check solar for operation. Not charging. Tested at battery only 0.9 volts. Test at panel and got 14.6 volts. Tested at roof mount and only got 4 volts. Roof mount is bad.

Amount: 57.50

Remedy: R&R roof mount.

S u b l e t
Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
420722 SOLAR PANEL CONNECTION BOX BLACK (FURRIION FSEB30JWO-BL)	SOLAR PANEL CONNECTION BOX BLACK (FURRIION FSEB30JWO-BL)		1	1	0.00
420945 SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL	SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL		1	1	33.58

Operation Line # 2

Flat Rate Code: 690008 Shades - Adjust Tension Strings

Fault Code: Improper Installation/Build

Problem: Customer states that the shade by the sink, if you are looking at the sink, the shade to the right. When you try and close the window, it doesn't close unless you pull it down an extended amount onto the counter.

Hours: .2

Cause: The blind is a little long making it so that you have to pull out an extended amount in order to get it to roll up.

Amount: 23.00

Remedy: Adjusted the shade and it now closes better.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #: