



# Warranty Claim Form

Date: 11/22/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TT302XN8823270  
Transcend 240ML  
Retail Purchase Date: 9/6/2024  
Work Started: 11/12/2024  
Work Completed: 11/12/2024

Claim Status: Paid  
Dealer Work Order #: 11567  
Unit Offline Date: 4/27/2022

Claim #: 852741  
Labor: \$195.50  
Parts: \$0.00  
Shipping: \$0.00  
Total: \$195.50

Notes:

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

DONALD GRABER  
17433 TAME FISH LAKE ROAD  
AITKIN, Minnesota 56431  
United States  
218-851-9416

### Operation Line # 1

*Flat Rate Code:* 560036 Baggage - Adjust - Slam Latch Baggage *Fault Code:* Improper Installation/Build Door

*Problem:* Customer states that the key on the DS pass through storage door lock is loose. Loose storage door lock. Examining the DS lock on the pass-through storage door and lock and latches seemed to be plenty sturdy. Checked the ODS pass through storage door and that is the lock in question.

*Hours:* .3

*Cause:* Nut is stripped out on the lock.

*Amount:* 34.50

*Remedy:* Attempted to tighten loose lock but the nut is stripped out on the lock. Created some aluminum washers/spacers to help draw the lock tighter. Replaced the nut and lock is tight now.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 2

*Flat Rate Code:* 590057 Roof Vent- Maxx Air - R&R Complete *Fault Code:* Improper Installation/Build Fan

*Problem:* Bathroom fan lid is crooked and not closing completely. \*CANNOT FIND CORRECT LABOR CODE.

*Hours:* .3

*Cause:* Screw and turn knob fell off.

*Amount:* 34.50

*Remedy:* Found a compatible screw and reattached knob. Adjusted the lid catch to accept lid closure better.

*Sublet Repairs:* \$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1

### Operation Line # 3

*Flat Rate Code:* 650002 Base Cabinets - Repair Base *Fault Code:* Improper Installation/Build Cabinet

*Problem:* Bathroom vanity sink door is starting to come apart at the joint due to one hinge mounted crooked. *Hours:* .5

*Cause:* Bathroom vanity door is pulling apart. Likely due to hinges mounted so terribly. *Amount:* 57.50

*Remedy:* Disassembled vanity door, pulled away few of the staples connecting top piece, filled with wood glue, clamped together, removed excess, allowing to set overnight. Remount door by moving hinges slightly. Putty old mount holes. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 4

*Flat Rate Code:* 590017 Skirt Metal (Lower Wrap) - Resecure *Fault Code:* Improper Installation/Build

*Problem:* Customer states there are screws sticking out on the skirting and missing underneath the unit. *Hours:* .3

*Cause:* Found screws sticking out on skirting but not sure where any are missing. *Amount:* 34.50

*Remedy:* Repaired screws found sticking out. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 5

*Flat Rate Code:* 690008 Shades - Adjust Tension Strings *Fault Code:* Improper Installation/Build

*Problem:* Customer states that the shade above kitchen sink is tight, would like adjusted to be looser if possible, for easier pull down and retraction. *Hours:* .3

*Cause:* Strings on both shades are not mounted straight with blinds. *Amount:* 34.50

*Remedy:* Moved over mount points, now has less resistance. Puttied holes. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*