

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11567

Date In: 05 NOV 24 Author: MGRAY
Promised Date: 12 NOV 24 Stock No: 10586
: Year: 2022
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: TRANSCEND XPLOR
: MIDDLEBURY, IN Model: 240ML
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: 29 AUG 24 :
Delivery Date: 06 SEP 24 :
InService Date: :
Serial#: 573TT302XN8823270 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CMR STATES THAT THE KEY ON THE DS PASS W 1020 GRAND
THROUGH STORAGE DOOR LOCK IS LOOSE.
CAUSE: Loose storage door lock. Examining the
DS lock on pass through storage door,
lock and latches seemed to be plenty
sturdy. Checked the ODS pass through
storage door, that is the lock in
question. (1hr)
CORRECTION: Attempted to tighten loose lock, nut is
stripped out on lock. Created some
aluminum washers/spacers to help draw
lock tighter. Replaced nut. Lock is
tight now. Tested good.
WARR COMPLAINT: WARRANTY REPAIR 1 -bathroom fan lid is W 1020 GRAND
crooked and not closing completely.
screw and turn knob fell off
CAUSE: Bathroom vent lid not completely
closing, screws missing from knob.
(15min)
CORRECTION: Found a compatible screw and reattached
knob. Adjusted lid catch to accept lid
closure better. Tested ok.
WARR COMPLAINT: WARRANTY REPAIR 2 - bathroom vanity sink W 1020 GRAND
door is starting th come apart at the
joint due to one hinge mounted crooked.
CAUSE: Bathroom vanity door is pulling apart.
Likely due to hinges mounted so terribly

Continued on page 2

Work Order : 11567

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Job #   Description                JOB INFORMATION                Type Bill To
*****
CORRECTION: Disassembled vanity door, pulled away
            few of the staples connecting top piece,
            filled with wood glue, clamped together,
            removed excess, allowing to set
            overnight. Remount door by moving hinges
            slightly. Putty old mount holes.
WARR    COMPLAINT:  WARRANTY REPAIR 3 - CMR STATES THAT          W    1020    GRAND
            THERE IS SCREWS STICKING OUT ON THE
            SKIRTING AND MISSING UNDERNEATH THE
            UNIT.
CAUSE:    Found screws sticking out on skirting.
            Not sure where the screws are missing
            underneath, please specify?
CORRECTION: Repaired screws found sticking out.
WARR    COMPLAINT:  WARRANTY REPAIR 4 - cmr states the shad    W    1020    GRAND
            above the kitchen sink is tight, woould
            like adjusted to be looser if possible
            for easier pull down and retraction
CAUSE:    Which one? They are both stiff.
CORRECTION: Strings are not mounted straight with
            blinds. Moved over mount points. Less
            resistance. Putty filled holes.
WS      COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF      E    17463    GRABE
            CONTAINED - TOWABLE
CAUSE:    Winterize
CORRECTION: Done
    
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Job # Part No      Description          PARTS    Bill to    Qty    Price    Total
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WS      071247312003 -50 ANTIFREEZE/ 1 GALLON E-17463    0    10.69    0.00
    
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Job# Lab Code Description    LABOUR    Mech Bill to    Hrs    Rate    Total
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1 WARR MANUFACTURER WARRANTY RW W-1020    0.00    115.00    0.00
ARR01 Z992 MISC LABOUR CODE (WARR RW W-1020    0.29    115.00    33.35
ARR02 Z992 MISC LABOUR CODE (WARR RW W-1020    0.00    115.00    0.00
ARR03 Z992 MISC LABOUR CODE (WARR RW W-1020    0.19    115.00    21.85
ARR04 Z992 MISC LABOUR CODE (WARR RW W-1020    0.50    115.00    57.50
WS W495 WINTERIZE RV (WATER SY RW E-17463    0.70    140.00    98.00
1 WARR MANUFACTURER WARRANTY RW W-1020    0.31    115.00    35.65
1 WARR MANUFACTURER WARRANTY RW W-1020    0.19    115.00    21.85
ARR01 Z992 MISC LABOUR CODE (WARR RW W-1020    0.08    115.00    9.20
ARR01 Z992 MISC LABOUR CODE (WARR RW W-1020    0.13    115.00    14.95
ARR02 Z992 MISC LABOUR CODE (WARR RW W-1020    0.50    115.00    57.50
ARR03 Z992 MISC LABOUR CODE (WARR RW W-1020    0.31    115.00    35.65
    
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Continued on page 3

Work Order : 11567

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Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
*****
   1  SSE      SHOP SUPPLIES - EXTERNAL  W-1020    1.00    7.35    7.35
WS  J-ADJ     QUOTE ADJUSTMENT         E-17463    1.00    7.00    7.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras      Tax      Total
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E   17463          0.00    98.00     0.00     7.00     5.78    110.78
W   1020          0.00   287.50     0.00     7.35     0.00    294.85

      Totals          0.00   385.50     0.00    14.35     5.78    405.63
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&k2S
&k0S