



Warranty Claim Form

Date: 4/10/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3327S3351206
Reflection 27BH
Retail Purchase Date: 8/23/2024
Work Started: 4/3/2025
Work Completed: 4/3/2025

Claim Status: Paid
Dealer Work Order #: 11560
Unit Offline Date: 8/12/2024

Claim #: 887009
Labor: \$126.50
Parts: \$20.42
Shipping: \$20.75
Total: \$167.67

Notes: JPH 4-4-25 590039 closest code-dealer approved to adjust the travel latch on the vent.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

JACOB SCHNEIDER
N1985 WISCONSIN 49
BERLIN, Wisconsin 54923
United States
920-904-3176

Operation Line # 1

Flat Rate Code: 550026 Slide Out Roof - Repair Roof *Fault Code:* No Problem Identified
Membrane

Problem: Whole outer side on the roof looks like the vinyl is loose on the roof. Check for repair.
Looks like the vinyl was not glued down properly.

Hours: .1

Cause: Check roof conditions for defects. Normal factory install for expansion and contraction.

Amount: 11.50

Remedy: Normal factory install- requesting 0.05 for diagnostics per state of WI.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 110018 Underbelly - Reseal

Fault Code: Damaged/Maintenance

Problem: Something leaking in the camper from the underbelly. Had fixed prior leaks in the bathroom. Put extra caulking where the doors are opening and closing, had a gap so customer re-caulked. The shower drain was leaking as well, but once tightened it seems to have stopped but still leaking from the underbelly.

Hours: .1

Cause: Customer had a leak from the shower drain that they repaired, water got into the underbelly.

Amount: 11.50

Remedy: Tipped unit all the way up in front and a little residual water came out.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3*Flat Rate Code:* 590039 Roof Vents - R&R Lid*Fault Code:* Improper Installation/Build*Problem:* Bathroom vent/fan leaks when it rains. It drips a little bit during harder rain.*Hours:* .2*Cause:* Vent lid in the bathroom is not closing all the way down, the travel latch was misaligned.*Amount:* 23.00*Remedy:* Adjusted travel latch and it now closes all the way. Couldn't find a repair labor code- nothing was replaced.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 4***Flat Rate Code:* 560010 Entry Door - R&R Window/Trim Ring *Fault Code:* Improper Installation/Build*Problem:* Trim around the main door is discolored. Looks like it didn't get stained like the rest of the trim.*Hours:* .5*Cause:* Door trim next to main door has cosmetic defect.*Amount:* 57.50*Remedy:* R&R trim. 2" by 6'. Flat with a taper from edge to edge.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
641311 TRIM 2 X 67 CHAMPAGNE PEWTER ENTRY DOOR TRIM ONLY THICK EACH	TRIM 2 X 67 CHAMPAGNE PEWTER ENTRY DOOR TRIM ONLY THICK EACH		1	1	20.42

Operation Line # 5*Flat Rate Code:* 560049 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - *Fault Code:* Damaged/Maintenance Repair Door*Problem:* The bathroom door came off the hinges during transit and pulled some trim out of the wall. Unsure if something is wrong with the door.*Hours:* .2*Cause:* Bathroom door came off track. Customer put it back on.*Amount:* 23.00*Remedy:* One of the rollers had come unlocked, it is now locked. Re-nailed trim as well.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*