

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11560

Date In:	01 NOV 24	Author:	MGRAY
Promised Date:	04 JUL 25	Stock No:	11222
:	:	Year:	2025
Customer Name:	17454 - SCHNEIDER, JAC	Manufacturer:	GRAND DESIGN
Address:	N1985 WISCONSIN 49	Brand:	REFLECTION 100 SERIES
:	BERLIN, WI	Model:	27BH
Postal/Zip:	54923	Miles/Hrs:	:
Phone#(res):	9209043176	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	CMR states that he wil
Purchased Date:	13 AUG 24	:	:
Delivery Date:	23 AUG 24	:	:
InService Date:	:	:	:
Serial#:	573FR3327S3351206	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
WARR	COMPLAINT:	WARRANTY REPAIR 1 - whole outer side on the roof looks like the vinyl is loose on the roof. check for repair. LOOKS LIKE THE VINYL WAAS NOT GLUED DOWN PROPERLY.	W	1020 GRAND
	CAUSE:	Check roof condition for defects.		
	CORRECTION:	Normal factory install for expansion and contraction. REQUESTING .05 HOURS		
WARR	COMPLAINT:	WARRANTY REPAIR 2 - SOMETHING LEAKING IN THE CAMPER FROM THE UNDERBELLY. HAS FIXED PRIOR LEAKS IN THE BATHROOM. PUT EXTRA CAULKING WHERE THE DOORS ARE OPENING AND CLOSING, HAD A GAP SO CMR RE-CAULKED. THE SHOWER DRAIN WAS LEAKING AS WELL BUT ONCE TIGHTEN SEEMS TO HAVE STOPPED BUT STILL LEAKING FROM UNDERBELLY.	W	1020 GRAND
	CAUSE:	Customer had a leak from shower drain that they repaired. Water got into underbelly.		
	CORRECTION:	Tipped unit all the way up in front and a little residual water came out. REQUESTING .10 HOURS		
WARR	COMPLAINT:	WARRANTY REPAIR 3 - BATHROOM VENT/FAN LEAKS WHEN IT RAINS. HARDER RAIN. DRIPS VERY LITTLE.	W	1020 GRAND
	CAUSE:	Vent lid in bathroom not closing all the way down. Has a travel latch that was		

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Job #   Description           JOB INFORMATION           Type Bill To
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missalligned.
CORRECTION: Adjusted travel latch and now it closes.
             REQUESTING .40 HOURS
WARR COMPLAINT: WARRANTY REPAIR 4 -IF THE WATER IS           W    1020    GRAND
             HOOKED UP FOR A WHILE, THE TOILET WILL
             SLOWLY FILL WITH WATER AND CAN OVER FLOW
             IF NOT WATCHED
CAUSE:       Test toilet for operation. Customer says
             the toilet will fill up on its own after
             awhile.
CORRECTION: Tested and couldn't duplicate.
             REQUESTING .10 HOURS
WARR COMPLAINT: WARRANTY REPAIR 5 - HAD HOT WATER OFF         W    1020    GRAND
             BUT THE WATER HEATER SEEMED TO START
             KICKING ON AND OFF STILL. UNSURE IF
             NORMAL OF NOT
CAUSE:       Test thankless wh. Customer says it runs
             once in awhile when not in use.
CORRECTION: The new model ones do cycle every once
             in awhile. That's normal.
WARR COMPLAINT: WARRANTY REPAIR 6 - TRIM AROUND THE MAIN W    1020    GRAND
             DOOR IS DICOLORED. LOOKS LIKE IT DIDN'T
             GET STAINED LIKE THE REST OF THE TRIM
CAUSE:       Door trim next to main door has cosmetic
             defect. Will need to order new piece. 2"
             wide. By 6' long. Flat with a taper
             from edge to edge.
CORRECTION: REQUESTING .50 HOURS AND PART
WARR COMPLAINT: WARRANTY REPAIR 7 -MAIN DOOR LATCH IS         W    1020    GRAND
             LOOSE AND DOESN'T STAY CLOSED LIKE IT
             SHOULD. ON THE FRAME THE CATCH SEEMS
             LOOSE.
CAUSE:       Check entrance door for operation.
             Customer says the plate on the frame is
             loose and the door won't latch.
CORRECTION: Checked Striker plate and it's not
             loose. Door operates like normal. NPF.
             REQUESTING .30 HOURS
WARR COMPLAINT: WARRANTY REPAIR 8 - THE BATHROOM DOOR         W    1020    GRAND
             CAME OFF THE HINGES DURING TRANSIT AND
             PULLED SOME TRIM OUT OF THE WALL. GOT
             DOOR BACK ON TRACK, UNSURE IF SOMETHING
             IS WRONG WITH THE DOOR.
CAUSE:       Bathroom came off track. Customer got it
             back on.
CORRECTION: One of the rollers had come unlocked.
             Now it's locked. Renailed trim as well.
             REQUESTING .40 HOURS

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Job # Part No Description      PARTS      Bill to  Qty      Price      Total
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WARR0 641311  TRIM 2 X 67 CHAMPAGNE PEWTER  W-1020      0      20.42      0.00
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Job#  Lab Code  Description  LABOUR  Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR02 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR03 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR04 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR05 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR06 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR07 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR08 Z992      MISC LABOUR CODE (WARR TD  W-1020      0.50     115.00     57.50
ARR07 Z992      MISC LABOUR CODE (WARR      W-1020      0.00     115.00      0.00
ARR04 Z992      MISC LABOUR CODE (WARR      W-1020      0.00     115.00      0.00
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Job #  Excode      Description  EXTRAS      bill to  Qty      Price      Total
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ARR06  FRT          FREIGHT              W-1020      1.00      20.75      20.75
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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
W      1020          0.00      460.00      0.00      20.75      0.00      480.75
      Totals          0.00      460.00      0.00      20.75      0.00      480.75
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&k2S
&k0S