

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 11560

Date In: 01 NOV 24 Author: MGRAY  
Promised Date: 04 JUL 25 Stock No: 11222  
: Year: 2025  
Customer Name: 17454 - SCHNEIDER, JAC Manufacturer: GRAND DESIGN  
Address: N1985 WISCONSIN 49 Brand: REFLECTION 100 SERIES  
: BERLIN, WI Model: 27BH  
Postal/Zip: 54923 Miles/Hrs:  
Phone#(res): 9209043176 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: NONE Tag#:  
Purchased Date: 13 AUG 24 :  
Delivery Date: 23 AUG 24 :  
InService Date: :  
Serial#: 573FR3327S3351206 :

\*\*\*\*\*  
Job # Description JOB INFORMATION Type Bill To  
\*\*\*\*\*  
WARR COMPLAINT: WARRANTY REPAIR 1 - whole outer side on W 1020 GRAND  
the roof looks like the vinyl is loose  
on the roof. check for repair. LOOKS  
LIKE THE VINYL WAAS NOT GLUED DOWN  
PROPERLY.  
CAUSE: Check roof condition for defects.  
CORRECTION: Normal factory install for expansion and  
contraction. REQUESTING .05 HOURS  
APPROVED .1  
WARR COMPLAINT: WARRANTY REPAIR 2 - SOMETHING LEAKING IN W 1020 GRAND  
THE CAMPER FROM THE UNDERBELLY. HAS  
FIXED PRIOR LEAKS IN THE BATHROOM. PUT  
EXTRA CAULKING WHERE THE DOORS ARE  
OPENING AND CLOSING, HAD A GAP SO CMR  
RE-CAULKED. THE SHOWER DRAIN WAS LEAKING  
AS WELL BUT ONCE TIGHTEN SEEMS TO HAVE  
STOPPED BUT STILL LEAKING FROM  
UNDERBELLY.  
CAUSE: Customer had a leak from shower drain  
that they repaired. Water got into  
underbelly.  
CORRECTION: Tipped unit all the way up in front and  
a little residual water came out.  
REQUESTING .10 HOURS APPROVED .1  
WARR COMPLAINT: WARRANTY REPAIR 3 - BATHROOM VENT/FAN W 1020 GRAND  
LEAKS WHEN IT RAINS. HARDER RAIN. DRIPS  
VERY LITTLE.  
CAUSE: Vent lid in bathroom not closing all the

Continued on page 2

Work Order : 11560

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
          way down. Has a travel latch that was
          missaligned.
CORRECTION: Adjusted travel latch and now it closes.
          REQUESTING .40 HOURS APPROVED .2
WARR    COMPLAINT:  WARRANTY REPAIR 4 -IF THE WATER IS           W    1020    GRAND
          HOOKED UP FOR A WHILE, THE TOILET WILL
          SLOWLY FILL WITH WATER AND CAN OVER FLOW
          IF NOT WATCHED
CAUSE:    Test toilet for operation. Customer says
          the toilet will fill up on its own after
          awhile.
CORRECTION: Tested and couldn't duplicate.
          REQUESTING .10 HOURS DENIED
WARR    COMPLAINT:  WARRANTY REPAIR 5 - HAD HOT WATER OFF           W    1020    GRAND
          BUT THE WATER HEATER SEEMED TO START
          KICKING ON AND OFF STILL. UNSURE IF
          NORMAL OF NOT
CAUSE:    Test thankless wh. Customer says it runs
          once in awhile when not in use.
CORRECTION: The new model ones do cycle every once
          in awhile. That's normal.
WARR    COMPLAINT:  WARRANTY REPAIR 6 - TRIM AROUND THE MAIN W           1020    GRAND
          DOOR IS DICOLORED. LOOKS LIKE IT DIDN'T
          GET STAINED LIKE THE REST OF THE TRIM
CAUSE:    Door trim next to main door has cosmetic
          defect. Will need to order new piece. 2"
          wide. By 6' long. Flat with a taper
          from edge to edge.
CORRECTION: REQUESTING .50 HOURS AND PART CUSTOMER
          PICKED UP PART APPROVED .5
WARR    COMPLAINT:  WARRANTY REPAIR 7 -MAIN DOOR LATCH IS           W    1020    GRAND
          LOOSE AND DOESN'T STAY CLOSED LIKE IT
          SHOULD. ON THE FRAME THE CATCH SEEMS
          LOOSE.
CAUSE:    Check entrance door for operation.
          Customer says the plate on the frame is
          loose and the door won't latch.
CORRECTION: Checked Striker plate and it's not
          loose. Door operates like normal. NPF.
          REQUESTING .30 HOURS DENIED
WARR    COMPLAINT:  WARRANTY REPAIR 8 - THE BATHROOM DOOR           W    1020    GRAND
          CAME OFF THE HINGES DURING TRANSIT AND
          PULLED SOME TRIM OUT OF THE WALL. GOT
          DOOR BACK ON TRACK, UNSURE IF SOMETHING
          IS WRONG WITH THE DOOR.
CAUSE:    Bathroom came off track. Customer got it
          back on.
CORRECTION: One of the rollers had come unlocked.
          Now it's locked. Retailed trim as well.

```

Continued on page 3

Work Order : 11560

REQUESTING .40 HOURS APPROVED .2

```
*****
Job # Part No Description          PARTS          Bill to  Qty    Price    Total
*****
WARR0 641311 TRIM 2 X 67 CHAMPAGNE PEWTER W-1020      1    20.42    20.42
*****
```

```
*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs    Rate    Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR TD W-1020    0.10  115.00   11.50
ARR02 Z992      MISC LABOUR CODE (WARR TD W-1020    0.10  115.00   11.50
ARR03 Z992      MISC LABOUR CODE (WARR TD W-1020    0.20  115.00   23.00
ARR04 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50  115.00   57.50
ARR05 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50  115.00   57.50
ARR06 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50  115.00   57.50
ARR07 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50  115.00   57.50
ARR08 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50  115.00   57.50
ARR07 Z992      MISC LABOUR CODE (WARR    W-1020    0.00  115.00    0.00
ARR04 Z992      MISC LABOUR CODE (WARR    W-1020    0.00  115.00    0.00
*****
```

```
*****
Job #  Excode  Description  EXTRAS          bill to  Qty    Price    Total
*****
ARR06  FRT      FREIGHT          W-1020    1.00    20.75    20.75
*****
```

BILLINGS SUMMARY

```
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020      20.42    333.50    0.00     20.75    0.00    374.67
      Totals    20.42    333.50    0.00     20.75    0.00    374.67
```

&k2S  
&k0S