

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2225880
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS29SP104036
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$115.00	SITE/WAREHOUSE	420 / 420
OWNER INFORMATION		ITEM #	PUT403LFT
DANIEL RITZOW		DEALER RO #	11551C
N94W1992 Victory Road		CLAIM START DATE	03/11/2025
Menomonee Falls, WI 53051		CLAIM END DATE	05/15/2025
USA			
Retail Date of Purchase	11/08/2024	WARRANTY EXPIRATION DATE	11/08/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	20-68-01-00-000695	Patio Screen Door - Exterior/Patio Doors/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : greeneway@dealer-advisors.com, 2025-03-11 12:50:06 :: Complaint: Customer states that at the delivery of the unit, upon installing the screen door for the patio door, the screen door is warped and one of the wheel broke off. Cause: Manufacturing defect, door is warped. Correction: Attempted to bend to proper shape and it will not bend properly. Need to replace the door.				
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt	\$57.50
Serial#		Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes				
	1x customer goodwill part only				
	not installed at factory/dealer prep				
	not noted on DAF or PDI				

Part

Line# 1	Item #	Description			
	20X53515A	SCREEN DOOR, 30-1/8" X 71-5/8", 75PD BLACK RITE			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$162.31	
	Appr Qty	Appr Dlr Price	Appr Freight	\$162.31	
	Notes				
	Forest River excludes the goodwill from mark-up considerations				
Line# 2	Item #	Description			
	420-C	CRATING			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00	
	Appr Qty	Appr Dlr Price	Appr Freight	\$40.00	
	Notes				
	Forest River excludes the crating fee from mark-up considerations				
	Please put Crate fee in "Crate charge" area				

Submitted	Labor Amt	\$57.50	Approved	Labor Amt	\$0.00
	Parts & Freight	\$267.44		Parts & Freight	\$243.18

Total \$324.94

Total \$243.18

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.