

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11551B

Date In:	09 NOV 24	Author:	MZYWICKI
Promised Date:	25 DEC 25	Stock No:	11236
:	:	Year:	2025
Customer Name:	17513 - RITZOW, DANIEL	Manufacturer:	FOREST RIVER
Address:	N94W19982 VICTORY ROAD	Brand:	PUMA DESTINATION
:	MENOMONEE FALLS, WI	Model:	403LFT
Postal/Zip:	53051	Miles/Hrs:	0
Phone#(res):	262-875-7925	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	04 OCT 24	:	:
Delivery Date:	08 NOV 24	:	:
InService Date:	:	:	:
Serial#:	4X4TPUS29SP104036	:	:

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Job #   Description                JOB INFORMATION                Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - the grey. 2 which is W    1021    FORES
          kitchen is not reading correctly and
          CAUSE:      This is the 3rd unit with this issue
          need to drop belly then fresh tank add a
          CORRECTION: Found that unit must be perfectly level
          for the long small diameter pipe to
          drain into tank correctly
WARR    COMPLAINT:  WARRANTY REPAIR 2 - silicone on almost    W    1021    FORES
          every window
          CAUSE:      Silicone smeared on windows
          CORRECTION: Cleaned silicone off the windows
WARR    COMPLAINT:  WARRANTY REPAIR 3 - remote for fireplace W    1021    FORES
          is in op
          CAUSE:      customer has remote and it's working
          Remote for fireplace is inop Please
          order new remote for fireplace photos of
          model and such are attached
          CORRECTION: customer remote for fireplace is working
          I went through all functions .
WARR    COMPLAINT:  WARRANTY REPAIR 4 - the left fascia        W    1021    FORES
          board is pulled away from slideroom
          CAUSE:      The slide arm busted loose the screws
          were pulled out and bent
          CORRECTION: Removed decor panel from over the fascia
          arms wood removed the trim on wall and
          outer edge of slide arms fascia removed
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Job #	Description	JOB INFORMATION	Type	Bill To
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the header fascia. Found the wood pulled away with the screws bent removed screws then pried away the rubber that is wrapped around outer edge of the board . Removed all staples and nails from trim ,fascia decor panels ,and Fascia boards. Positioned the board back in place and used longer screws to re secured the fascia board then re secured rubber around outer edge of the board installed the decor panels to the header fascia and arm fascia installed the trim on wall and outer edge of the slide arm. Used nail set to set some nails then filled with putty and used black paint pen to touch up a few spots

1	COMPLAINT:	Transferred to GRV*11551C on 11 MAR 25	W	1021	FORES
		Estimate amount was 0.00 CUSTOMER STATES THAT AT THE DELIVERY OF THE UNIT, UPON INSTALLING THE SCREEN DOOR FOR THE PATIO DOOR, THE SCREEN DOOR IS WARPED AND ONE OF THE WHEEL BROKE OFF-			
	CAUSE:	MANUFACTURER- DOOR IS WARPED- ATTEMPTED TO BEND TO PROPER SHAPE AND WILL NOT BEND PROPERLY- DOOR WILL NEED TO BE REPLACED-			
	CORRECTION:	REPLACE THE DOOR			

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
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WARR0	822057418	FIREPLACE PARTS, REMOTE, F3	W-1021	1	35.07	35.07
1	20X53515A	SCREEN DOOR FOR PATIO DOOR,	W-1021	0	53.13	0.00

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
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ARR01	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.00	115.00	0.00
ARR01	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.02	115.00	2.30
ARR01	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.48	115.00	55.20
ARR01	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.00	115.00	0.00
ARR02	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.16	115.00	18.40
ARR02	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.34	115.00	39.10
ARR03	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.50	115.00	57.50
ARR04	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.00	115.00	0.00
ARR04	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.00	115.00	0.00
ARR04	Z992	MISC LABOUR CODE (WARR HOD	W-1021	1.00	115.00	115.00
ARR04	Z992	MISC LABOUR CODE (WARR HOD	W-1021	0.00	115.00	0.00
ARR03	WARR	MANUFACTURER WARRANTY JS	W-1021	0.10	140.00	14.00

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Job #  Excode   Description   EXTRAS      bill to    Qty    Price    Total
*****
ARR01  SSE      SHOP SUPPLIES - EXTERNAL  W-1021    1.00     0.00     0.00
ARR01  M        1 1/2" PVC PIPE          W-1021    2.00     6.50    13.00
ARR03  FRT        FREIGHT FOR WARR03       W-1021    1.00    21.15    21.15
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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras      Tax      Total
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W      1021        35.07    301.50     0.00     34.15     0.00    370.72

      Totals        35.07    301.50     0.00     34.15     0.00    370.72

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&k2S

&k0S