

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 11542

Date In: 28 OCT 24 Author: MGRAY  
Promised Date: 04 NOV 24 Stock No: 9926  
: Year: 2021  
Customer Name: 14551 - WASKO, NICHOLA Manufacturer: GRAND DESIGN  
Address: 5308 COUNTY HIGHWAY S Brand: REFLECTION FW  
: SPARTA, WI Model: 31MB  
Postal/Zip: 54656 Miles/Hrs:  
Phone#(res): (815) 210-4096 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: NICKWASKO@COMCAST.NET Tag#:  
Purchased Date: 23 OCT 20 :  
Delivery Date: 23 OCT 20 :  
InService Date: :  
Serial#: 573FR3728M9909848 :

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: cmr states " We had trouble with slide 2 W 1020 GRAND  
within the first few months and had it  
in several times for repairs eventually  
it was determined it was improperly  
installed from the factory and was  
removed and reinstalled with all new  
components. After that we have always  
noticed it's very noisy and would jump/  
skip when bringing it in but it finally  
continued to work. It worked up until  
this last weekend. When we went to bring  
it out it didn't want to come all the  
way out... after messing with it and  
bringing it in and out several times it  
came out but the lower corner closest to  
the door was in probably an inch or so.  
When we went to leave it didn't want to  
come in and had to override the module  
and force it back in so we could pack up  
and head home with it. Since then I have  
not put it back out because it was quite  
the fight to get it in and the top  
corner closest to the door is not in all  
the way. We found that the lower v  
roller is jumping out of the V-Grove on  
the lower rack because the bearing/ shoe  
assembly is binding/ froze up. I see  
that there is a TSB (146-001-2022) from

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lippert for this concern and the  
manufacture date of the components that  
were used fall within the date range of  
the bulletin. I have attached a copy of  
the TSB as well as the serial number/  
date code tag from the slide. I am  
hoping you can help me with getting this  
slide repaired."

CAUSE: Top track twords front, schwintek is  
separated and skipped a few gears. Binds  
up hard when slide is about half way.  
Needs full mechanism replacement.

CORRECTION: ...

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	DIAG	DIAGNOSTICS		RW	W-1020	1.00	115.00	115.00
1	DIAG	DIAGNOSTICS		JGK	W-1020	0.00	115.00	0.00

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Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
1	SSE	SHOP SUPPLIES - EXTERNAL		W-1020	1.00	0.00	0.00

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	0.00	115.00	0.00	0.00	0.00	115.00
	Totals	0.00	115.00	0.00	0.00	0.00	115.00

&k2S  
&k0S