



Fwd: Final Request Claim 855044

1 message

Greeneway Warranty <greeneway@dealer-advisors.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Tue, Dec 17, 2024 at 9:35 AM

----- Forwarded message -----

From: **Mary Lou Springer** <mspringer@granddesignrv.com>
Date: Tue, Dec 17, 2024, 9:34 AM
Subject: Final Request Claim 855044
To: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>

Good morning

**LINE 1 Please label as post install. Vendor will require 8 measurement photos post install, 4 with the slide fully extended showing 2.5", 4 with the slide almost fully retracted showing 2.5"*

Thank you 😊

Respectfully,

Mary Lou

Mary Lou Springer

Warranty Claims Processor

11356 CR 2

Middlebury, IN 46540

Phone : 574-825-9679

Fax: 574-825-9249

CHRISTMAS CLOSURES:

Dec 24 Closing at noon
Dec 25 & 26 Closed for the Christmas Holiday

NEW YEAR'S CLOSURES:

Dec 31 Closing at noon
Jan 1 & 2 Closed for the New Year's Holiday



From: Mary Lou Springer
Sent: Monday, December 2, 2024 4:01 PM
To: greeneway@dealer-advisors.com
Subject: 2nd Request Claim 855044
Importance: High

Good Afternoon

**LINE 1 vendor requires clear pic of the hardware tag on defective part*

Thank you 😊

Respectfully,

Mary Lou

Mary Lou Springer

Warranty Claims Processor

11356 CR 2

Middlebury, IN 46540

Phone : 574-825-9679

Fax: 574-825-9249

THANKSGIVING CLOSURES:

Nov 27 Closing at noon

Nov 28 & 29 Closed for the Thanksgiving Holiday

CHRISTMAS CLOSURES:

Dec 24 Closing at noon

Dec 25 & 26 Closed for the Christmas Holiday

NEW YEAR'S CLOSURES:

Dec 31 Closing at noon

Jan 1 & 2 Closed for the New Year's Holiday



This electronic transmission and any documents accompanying this electronic transmission contain confidential information belonging to the sender. This information may be legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on or regarding the contents of this electronically transmitted information is strictly prohibited.