



Alix Mongiat <alix@dealer-advisors.com>

PA 821173

Cassi Crane <ccrane@granddesignrv.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Tue, Apr 22, 2025 at 8:52 AM

This would need the vertical and horizontal adjustments on the slides were both completed ?

From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Monday, April 21, 2025 11:30 AM
To: Warranty <warranty@granddesignrv.com>
Subject: [EXTERNAL] PA 821173

Good morning,

Per the notes from Grand Design on this PA, the tech is supposed to shim the rollers. The tech has notified us that there are no rollers on this unit.

Please advise.

Thanks,

Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

A Route 66/RV Surance Affiliate Company

906.201.2399

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