

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11510

Date In: 22 OCT 24 Author: MGRAY
Promised Date: 31 MAY 25 Stock No: 11082
: Year: 2022
Customer Name: 17385 - WILLIAMS, JEFF Manufacturer: FOREST RIVER
Address: 980 ARCHERS WAY Brand: PUMA TT
: Model: 25BHFQ
Postal/Zip: 54457 Miles/Hrs: 0
Phone#(res): 7154516222 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: JKWILL10@GMAIL.COM Tag#: HERE FOR THE WINTER.
Purchased Date: 20 JUN 24 :
Delivery Date: 28 JUN 24 :
InService Date: :
Serial#: 5ZT2PUPB7N4016293 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - CAULKING ON TOP OF W 1021 FORES
SHOWER INSERT, IT IS NOT SEALED. WHERE
THE PLASTIC PANEL METS THE PANELING
THERE IS A GAP INSTEAD OF BEING SEALED
TO THE WALL.
CAUSE: Shower surround not seal around the top.
CORRECTION: Recaulked shower surround. REQUESTING
.50 HOURS FOR LABOR
WARR COMPLAINT: WARRANTY REPAIR 2 - SLIDE OUT HAS SEALS W 1021 FORES
THAT ARE NOT PROPERLY SEALING. INTERIOR
OF THE UNIT. ONCE LOOKED AT WITH CMR IT
IS THE TRIM BETWEEN THE CEILING AND THE
WALL PANEL. MAIN SLIDE DINNETTE REFER
SLIDE
CAUSE: Not properly sealing because slide out
is out of square.
CORRECTION: Will be fixed with the repair on WO
10827 WARR Repair 20
WARR COMPLAINT: WARRANTY REPAIR 3 - delamination going W 1021 FORES
on. THE WALL IN THE BATHROOM HAS A SPOT
THAT IS PULLING AWAY FROM THE STRUCTURE.
ALSO A SPOT IN THE MAIN BEDROOM RIGHT
INSIDE THE DOOR TO THE LEFT. will be
taped on the unit..
CAUSE: Paneling seams are seperating from wall
studs.
CORRECTION: Retailed paneling REQUESTING .50 HOURS
OF LABOR

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Work Order : 11510

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Job #   Description           JOB INFORMATION           Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 4 - OVEN DOOR SEAL IS      W    1021   FORES
        NOT ATTACHED. SEALS ON THE SIDE OF THE
        STOVE ARE TAPED DOWN BECAUSE THEY ARE
        NOT ATTACHED PROPERLY.
        CAUSE:      Check oven door seal. Maybe coming off.
        CORRECTION: REQUESTING 1 HOUR OF LABOR TO R&R SEAL
WARR    COMPLAINT:  WARRANTY REPAIR 5 - 2 OF THREE USB      W    1021   FORES
        OUTLETS WE FIXED ARE STILL NOT WORKING.
        CAUSE:      Customer states that the USB charging
        ports don't work.
        CORRECTION: Tested charging ports and they all work.
        Suggest they use different cords.
WARR    COMPLAINT:  WARRANTY REPAIR 6 - DOOR FOR BEDROOM    W    1021   FORES
        HINGE IS BROKEN AND CAME OFF TRACK.
        CAUSE:      Check bedroom sliding pocket door for
        operation. Customer states it came off
        track and the lower guide fell apart.
        The track got damaged and one set of
        rollers is damaged. Track is 8'
        long,white.
        CORRECTION: REQUESTING 1 HOUR OF LABOR TO R&R DOOR
        TRACK AND ROLLER
WS      COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF    E    17385  WILLI
        CONTAINED - TOWABLE
        CAUSE:      Winterize unit.
        CORRECTION: Unit winterize.
WARR    COMPLAINT:  WARRANTY REPAIR 7 - PORCH LIGHT/SPEAKER W    1021   FORES
        IN THE REAR LIGHTS UP AND WORKS, BUT THE
        LIGHT UP FRONT DOES NOT WORK.
        CAUSE:      Test lights on outdoor speakers. The
        rear speaker porch light is on a
        separate switch than the front light
        comes on with awning.
        CORRECTION: Npf.
WARR    COMPLAINT:  WARRANTY REPAIR 8 - TRIM ON THE DINNETTE W    1021   FORES
        SEATING ARE PULLING UP. THE BLACK
        PIECES, AND THEY ARE TAPED DOWN
        CAUSE:      Trim on dinette ends is peeling up.
        Customer has taped them down with duck
        tape. Tried taking tape off but it
        peaces the finish off. Will have to
        replace styles or put wide seam tape on.
        3" wide. 8' in length.
        CORRECTION: REQUESTING 6 HOURS OF LABOR FOR R&R
        STYLES
WARR    COMPLAINT:  WARRANTY REPAIR 9 - foot panel on the    W    1021   FORES
        dinnette seating closest to the bathroom
        is loose and needs to be reattached
        CAUSE:      Panel under dinette seat came loose.

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CORRECTION: Reattached panel under dinette seat.

REQUESTING .10 FOR LABOR

WARR COMPLAINT: WARRANTY REPAIR 10 - BOTTOM BUNK/PULL W 1021 FORES
 OUT BED IN THE BUNK HOUSE IS BENT IN THE
 MIDDLE CAUSING A GAP. BED HAS ONLY BEEN
 USED FEW TIMES.

CAUSE: Lower jack knife bed in ods rear slide
 is bent. Needs to be replaced. Pics
 uploaded.

CORRECTION: REQUESTING 1 HOUR OF LABOR TO R&R SOFA

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WS	071247312003	-50 ANTIFREEZE/	1 GALLON E-17385		3	10.69	32.07

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR02	Z992	MISC LABOUR CODE	(WARR		W-1021	0.00	115.00	0.00
ARR03	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR04	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR05	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR06	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.13	115.00	14.95
WS	W495	WINTERIZE RV	(WATER SY TD		E-17385	0.70	140.00	98.00
ARR07	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR08	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR09	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR10	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.50	115.00	57.50
ARR06	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.37	115.00	42.55

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
WS	SSE	SHOP SUPPLIES -	EXTERNAL	E-17385	1.00	7.35	7.35
WS	J-ADJ	QUOTE ADJUSTMENT		E-17385	1.00	-32.42	-32.42

BILLINGS SUMMARY							
Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	17385	32.07	98.00	0.00	-25.07	5.78	110.78
W	1021	0.00	517.50	0.00	0.00	0.00	517.50
Totals		32.07	615.50	0.00	-25.07	5.78	628.28

&k2S
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