

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11510

Date In:	22 OCT 24	Author:	MGRAY
Promised Date:	31 MAY 25	Stock No:	11082
:	:	Year:	2022
Customer Name:	17385 - WILLIAMS, JEFF	Manufacturer:	FOREST RIVER
Address:	980 ARCHERS WAY	Brand:	PUMA TT
:	NEKOOSA, WI	Model:	25BHFQ
Postal/Zip:	54457	Miles/Hrs:	0
Phone#(res):	7154516222	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	JKWILL10@GMAIL.COM	Tag#:	:
Purchased Date:	20 JUN 24	:	:
Delivery Date:	28 JUN 24	:	:
InService Date:	:	:	:
Serial#:	5ZT2PUPB7N4016293	:	:

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Job #   Description                JOB INFORMATION                Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - CAULKING ON TOP OF        W    1021    FORES
          SHOWER INSERT, IT IS NOT SEALED. WHERE
          THE PLASTIC PANEL METS THE PANELING
          THERE IS A GAP INSTEAD OF BEING SEALED
          TO THE WALL.
          CAUSE:        Shower surround not seal around the top.
          CORRECTION:    Recaulked shower surround. REQUESTING
                          .50 HOURS FOR LABOR APPROVED .30 LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 2 - SLIDE OUT HAS SEALS        W    1021    FORES
          THAT ARE NOT PROPERLY SEALING.INTERIOR
          OF THE UNIT. ONCE LOOKED AT WITH CMR IT
          IS THE TRIM BETWEEN THE CEILING AND THE
          WALL PANEL. MAIN SLIDE DINNETTE REFER
          SLIDE
          CAUSE:        Gimp molding is alittle deformed.
          CORRECTION:    Straighten gimp molding above main slide
                          at the ceiling line.
WARR    COMPLAINT:  WARRANTY REPAIR 3 - delamination going        W    1021    FORES
          on.THE WALL IN THE BATHROOM HAS A SPOT
          THAT IS PULLING AWAY FROM THE STRUCTURE.
          ALSO A SPOT IN THE MAIN BEDROOM RIGHT
          INSIDE THE DOOR TO THE LEFT.  will be
          taped on the unit..
          CAUSE:        Paneling seams are seperating from wall
                          studs.
          CORRECTION:    Renailed paneling REQUESTING .50 HOURS
                          OF LABOR APPROVED .30 LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 4 - OVEN DOOR SEAL IS        W    1021    FORES
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Job #   Description           JOB INFORMATION           Type Bill To
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                                NOT ATTACHED. SEALS ON THE SIDE OF THE
                                STOVE ARE TAPED DOWN BECAUSE THEY ARE
                                NOT ATTACHED PROPERLY.
                                CAUSE: Check oven door seal. Maybe coming off.
                                CORRECTION: REQUESTING 1 HOUR OF LABOR TO R&R SEAL
WARR    COMPLAINT: WARRANTY REPAIR 5 - 2 OF THREE USB           W      1021    FORES
                                OUTLETS WE FIXED ARE STILL NOT WORKING.
                                CAUSE: Customer states that the USB charging
                                ports don't work.
                                CORRECTION: Tested charging ports and they all work.
                                Suggest they use different cords.
WARR    COMPLAINT: WARRANTY REPAIR 6 - DOOR FOR BEDROOM           W      1021    FORES
                                HINGE IS BROKEN AND CAME OFF TRACK.
                                CAUSE: Check bedroom sliding pocket door for
                                operation. Customer states it came off
                                track and the lower guide fell apart.
                                The track got damaged and one set of
                                rollers is damaged. Track is 8'
                                long,white.
                                CORRECTION: Re.oved damaged door track and installed
                                new one . Then install new rollers on to
                                door. Then put door at the bottom of
                                door.
WS       COMPLAINT: WINTERIZE WATER SYSTEM & TRAPS -SELF           E      17385    WILLI
                                CONTAINED - TOWABLE
                                CAUSE: Winterize unit.
                                CORRECTION: Unit winterize.
WARR    COMPLAINT: WARRANTY REPAIR 7 - PORCH LIGHT/SPEAKER           W      1021    FORES
                                IN THE REAR LIGHTS UP AND WORKS, BUT THE
                                LIGHT UP FRONT DOES NOT WORK.
                                CAUSE: Test lights on outdoor speakers. The
                                rear speaker porch light is on a
                                separate switch than the front light
                                comes on with awning.
                                CORRECTION: Npf.
WARR    COMPLAINT: WARRANTY REPAIR 8 - TRIM ON THE DINNETTE W           1021    FORES
                                SEATING ARE PULLING UP. THE BLACK
                                PIECES, AND THEY ARE TAPED DOWN
                                CAUSE: Trim on dinette ends is pealing up.
                                Customer has taped them down with duck
                                tape. Tried taking tape off but it
                                peaces the finish off. Will have to
                                replace styles or put wide seam tape on.
                                3" wide. 8' in length.
                                CORRECTION: Install overlay seam tape on style
                                boards on the ends of dinette seats.
                                Then put small staples on plastic trim
                                strips.
WARR    COMPLAINT: WARRANTY REPAIR 9 - foot panel on the           W      1021    FORES

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dinnette seating closest to the bathroom
is loose and needs to be reattached
CAUSE: Panel under dinette seat came loose.
CORRECTION: Reattached panel under dinette seat.
REQUESTING .10 FOR LABOR APPROVED .10
LABOR

WARR COMPLAINT: WARRANTY REPAIR 10 - BOTTOM BUNK/PULL W 1021 FORES
OUT BED IN THE BUNK HOUSE IS BENT IN THE
MIDDLE CAUSING A GAP. BED HAS ONLY BEEN
USED FEW TIMES.
CAUSE: Lower jack knife bed in ods rear slide
is bent. Needs to be replaced. Pics
uploaded.
CORRECTION: Removed bent jack knife couch then
install new one.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WS	071247312003	-50 ANTIFREEZE/ 1 GALLON	E-17385		3	10.69	32.07
WARR0	82203497	POCKET DOOR ROLLER W/TRI	W-1021		1	2.60	2.60
WARR0	8220612A	POCKET DOOR GUIDE, BROWN	W-1021		1	0.99	0.99
WARR0	82202697	TRACK 96" WHITE STEEL PO	W-1021		1	14.04	14.04
WARR1	82209099	JACKKNIFE BED 68'	W-1021		1	491.01	491.01
WARR0	82203274	HINGE, CABINET DOOR BLAC	W-1021		1	0.39	0.39
WARR0	82208352	SEAM TAPE, 6" X 150' CHI	W-1021		3	0.86	2.58

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.30	115.00	34.50	
ARR02	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.50	115.00	57.50	
ARR03	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.30	115.00	34.50	
ARR04	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.50	115.00	57.50	
ARR05	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.50	115.00	57.50	
ARR06	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.10	115.00	11.50	
ARR06	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.30	115.00	34.50	
ARR06	WARR	MANUFACTURER WARRANTY TD	W-1021		0.50	115.00	57.50	
WS	W495	WINTERIZE RV (WATER SY TD	E-17385		0.70	140.00	98.00	
ARR07	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.50	115.00	57.50	
ARR08	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.50	115.00	57.50	
ARR08	WARR	MANUFACTURER WARRANTY TD	W-1021		0.50	115.00	57.50	
ARR09	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.50	115.00	57.50	
ARR10	Z992	MISC LABOUR CODE (WARR TD	W-1021		0.50	115.00	57.50	
ARR10	WARR	MANUFACTURER WARRANTY TD	W-1021		0.29	115.00	33.35	
ARR10	WARR	MANUFACTURER WARRANTY TD	W-1021		0.21	115.00	24.15	

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
WS	SSE	SHOP SUPPLIES - EXTERNAL	E-17385		1.00	7.35	7.35
WS	J-ADJ	QUOTE ADJUSTMENT	E-17385		1.00	-32.42	-32.42

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Job #  Excode   Description   EXTRAS      bill to      Qty      Price      Total
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ARR10  FRT       FREIGHT FOR POCKET DOOR RO W-1021      1.00      18.31      18.31
ARR10  FRT       FREIGHT FOR DOOR TRACK      W-1021      1.00     118.69     118.69
ARR10  FRT       FREIGHT FOR JACKKNIFE BED  W-1021      1.00     107.52     107.52

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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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E    17385         32.07       98.00        0.00      -25.07       5.78      110.78
W    1021         511.61      690.00        0.00      244.52       0.00     1,446.13

      Totals         543.68      788.00        0.00      219.45       5.78     1,556.91

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&k2S
&k0S