



Warranty Claim Form

Date: 3/21/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TE3228S6652842

Imagine 2670MK

Retail Purchase Date: null

Work Started: 3/12/2025

Work Completed: 3/12/2025

Claim Status: Paid

Dealer Work Order #: 11492

Unit Offline Date: 10/2/2024

Claim #: 881209

Labor: \$494.50

Parts: \$774.82

Shipping: \$366.64

Total: \$1635.96

Notes: *LINE 4 vendor requires clear pic of the defective part removed from the unit ALL sides mls 3/17

Dealer Information

1127 Greenway RV Sales & Service
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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 410008 Slide Out Wiring - R&R Power Supply *Fault Code:* Improper Installation/Build cord

Problem: ODS dinette slide out has issue and had to manually be put in.

Hours: 1.5

Cause: ODS dinette slide will not come in or out. When pressing the button on the panel, it gives several flashes indicating there is a problem. Bad wire.

Amount: 172.50

Remedy: Had to disconnect hot wire from control box and run a new one from control box to slide motor. Slide works good not.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 540012 Sealing - Gutter Rail (Roof Line) *Fault Code:* Improper Installation/Build Molding

Problem: Bubbles in dicor on roof.

Hours: .3

Cause: From manufacturing.

Amount: 34.50

Remedy: Popped the bubbles and cleaned and sealed the areas that had bubbles.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 590016 Skirt Metal (Lower Wrap) - R&R (per *Fault Code:* Damaged/Maintenance section)

Problem: ODS black metal towards front of the unit has a divet and a scuff mark in it.

Hours: 1

Cause: Looks as if something was skid along the bottom of the j-wrap possibly something bouncing off by light and scraping the bottom piece.

Amount: 115.00

Remedy: Need to replace J-wrap. 13' long by 1' wide with 3" bend in the bottom with 1" flat piece at the end of the j-wrap.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
570778 METAL SKIRT 030 16 X 168 D-943 H BLACK TC	METAL SKIRT 030 16 X 168 D-943 H BLACK TC		1	1	78.29

Operation Line # 4

Flat Rate Code: 170001 Lippert Electric - R&R Actuator Motor *Fault Code:* Component Failure Assembly

Problem: Slide out is not working properly.

Hours: .5

Cause: ODS quit working. Checked all connections at controller and motor, all connections were good. Used a battery direct to motor and it still would not work, motor is bad.

Amount: 57.50

Remedy: Need new motor and possibly controller.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
170055 SLIDE MOTOR ONLY TUSON HIGH SPEED 18:1	SLIDE MOTOR ONLY TUSON HIGH SPEED 18:1		1	1	600.86

Operation Line # 5

Flat Rate Code: 530004 Metal - R&R Front Metal

Fault Code: Damaged/Maintenance

Problem: The bottom black metal rock guar has 2 divets where rocks hit in in transportation to dealership.

Hours: 1

Cause: Looks like a couple rocks hit the black bottom front metal.

Amount: 115.00

Remedy: Replace metal. 96" wide x 26" tall with 1" bend at the bottom.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
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570392 METAL ROCK GUARD 030 26 1/2 X 96 BLACK TIGHT DIAMOND	METAL ROCK GUARD 030 26 1/2 X 96 BLACK TIGHT DIAMOND	1	1	95.67
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