

GREENEWAY, INC.
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS WI
 US
 54494
 (715) 325-5170

WORK ORDER # 11492

Date In: 19 OCT 24	Author: KOTT
Promised Date: 04 JUL 25	Stock No: 11280
:	Year: 2025
Customer Name: 1000 - GREENEWAY RV SA	Manufacturer: GRAND DESIGN
Address: 8220 STATE HWY 13 SOUT	Brand: IMAGINE
: WISCONSIN RAPIDS, WI	Model: 2670MK
Postal/Zip: 54494	Miles/Hrs: 0
Phone#(res): 800-758-2272	Exterior Color:
Phone#(bus):	Unit Type: TT-TRAVEL TRAILER
Cell Phone:	License#:
Email: NONE	Tag#:
Purchased Date: 02 FEB 25	:
Delivery Date: 11 APR 25	:
InService Date:	:
Serial#: 573TE3228S6652842	:

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*****
Job #   Description                JOB INFORMATION                Type Bill To
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NTTS    COMPLAINT:  NEW TRAVEL TRAILER STOCK PREP                I    PDI    PRE-D
        CAUSE:      New unit
        CORRECTION: Complete
CEN     COMPLAINT:  CLEAN EXTERIOR- NEW                            I    PDI    PRE-D
        CAUSE:      Ods slide inop. No power coming from
                   control board. Wire severed in between
                   the board and the motor.
        CORRECTION: Ran new power wire from the board to the
                   motor in the underbelly system.
WS     COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF          I    PDI    PRE-D
        CONTAINED - TOWABLE
        CAUSE:      New prep
        CORRECTION: Completed
WARR   COMPLAINT:  WARRANTY REPAIR 1 - ODS DINNETTE SLIDE      W    1020  GRAND
        OUT HAS ISSUE. HAD TO BE MANUALLY PUT
        IN.
        CAUSE:      Ods dinette slide will not come in or
                   out. When pressing the button on panel,
                   it gives several flashes indicating
                   there is a problem. requested 1.5 hours
        CORRECTION: Had to disconnect hot wire from control
                   box and run a new one from control box
                   to slide motor. Slide works good now.
                   Will need to drop underbelly later when
                   unit is to be prepped to get pictures of
                   bad wire.
WARR   COMPLAINT:  WARRANTY REPAIR 2 - bubbles in dicor on    W    1020  GRAND
        roof
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Job #	Description	JOB INFORMATION	Type	Bill To
	CAUSE: Mfg - requested .5 hr			
	CORRECTION: Popped the bubbles and Cleaned and sealed the areas that had bubbles			
WARR	COMPLAINT: WARRANTY REPAIR 3 - ods black metal towards front of unit has a divet and scuff in it		W	1020 GRAND
	CAUSE: Looks as though rocks hit the metal and made divers in 2 spots Put in for preauth if approved would like to order black textured metal for front bottom of the unit measures 96" wide 26" tall with 1" bend at the bottom Dented metal. I removed the screws, cut the sealant, and removed the cargo door. I removed the screws in the bulb seal and metal and removed the metal. I cut out the new piece and secured it to the side of the unit. I cut the foam off the cargo door, puttied it, and secured it to the unit. I trimmed off any excess putty and sealed around everything. I cut up the old pieces of metal, broke down the boxes and cardboard and threw them away.			
	CORRECTION: Done.			
WARR	COMPLAINT: WARRANTY REPAIR 4 - the bottom black metal rock guard has 2 divers where rocks hit it in transportation to here I believe		W	1020 GRAND
	CAUSE: Looks like a couple rocks hit the black bottom front metal Get preauth to change metal measures 96" wide x 26" tall with 1" bend at bottom please order if approved Multiple dents in the rock gaurd. I verified that the parts are correct and not damaged. I took the screws out of the side tracks and the track at the top of the rock gaurd. Multiple screw heads sheared off in the top track. I cut the sealant and removed the rock gaurd. I cleaned off the silicone and foam and puttied the screw tracks. I drilled out the broken screws and secured the new rock gaurd in place. I sealed around everything when I was done.			
	CORRECTION: Done.			
WARR	COMPLAINT: WARRANTY REPAIR 5 - SLIDE OUT IS NOT WORKING PROPERLY. DIAGNOSE.		W	1020 GRAND
	CAUSE: Ods quit working. Checked all			

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connections at controller and motor. All connections were good. Used a battery direct to motor, and it still would not work. Motor is bad. Need new motor and possibly controller. Pics uploaded. The slide is operating properly.

CORRECTION: Tried to find bad connection in wire but found nothing. Installed new motor. Tested good. Done.

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
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WS      071247312003  -50 ANTIFREEZE/ 1 GALLON I-PDI          0       7.55       0.00
WARR0  711217013089  TUSON 9K RPM H.S. 18:1 M W-1020      1     600.86     600.86
WARR0  822070790      METAL SKIRT 16X48 BLACK W-1020      0       25.38       0.00
WARR0  82200392      METAL ROCK GUARD 030 26 W-1020      0       95.67       0.00
WARR0  82200778      METAL SKIRT 16X168 BLK D W-1020      1       78.29       78.29
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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
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NTTS  RV1F-1A    NEW STOCK PREP          HOD I-PDI          0.00     70.00       0.00
NTTS  RV1F-1A    NEW STOCK PREP          HOD I-PDI          0.46     70.00      32.20
NTTS  RV1F-1A    NEW STOCK PREP          HOD I-PDI          2.54     70.00     177.80
NTTS  RV1F-1A    NEW STOCK PREP          HOD I-PDI          1.50     70.00     105.00
CEN   CE        CLEAN EXTERIOR          TD I-PDI           0.10     70.00       7.00
WS    W495      WINTERIZE RV (WATER SY HOD I-PDI          0.70     70.00      49.00
ARR01 Z992      MISC LABOUR CODE (WARR TD W-1020      0.00    115.00       0.00
ARR01 Z992      MISC LABOUR CODE (WARR TD W-1020      0.50    115.00      57.50
ARR02 Z992      MISC LABOUR CODE (WARR HOD W-1020      0.50    115.00      57.50
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1020      0.50    115.00      57.50
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1020      0.50    115.00      57.50
ARR04 RV31F-7    ROCK GUARD R&R FRONT R JGK W-1020      1.92    115.00     220.80
ARR05 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00    115.00       0.00
ARR05 Z992      MISC LABOUR CODE (WARR TD W-1020      0.02    115.00       2.30
ARR05 Z992      MISC LABOUR CODE (WARR TD W-1020      0.11    115.00      12.65
ARR05 Z992      SLIDE OUT ACTUATOR      TD W-1020      0.63    115.00      72.45
ARR05 Z992      MISC LABOUR CODE (WARR TD W-1020      0.37    115.00      42.55
ARR05 Z992      SLIDE OUT ACTUATOR      TD W-1020      0.87    115.00     100.05
ARR04 RV31F-7    ROCK GUARD R&R FRONT R JGK W-1020      0.08    115.00       9.20
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      1.00    115.00     115.00
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Job #  Excode  Description      EXTRAS      bill to      Qty      Price      Total
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ARR02  SSE      SHOP SUPPLIES - EXTERNAL W-1020      1.00     0.00       0.00
ARR04  FRT      FREIGHT          W-1020      0.00     0.00       0.00
ARR05  FRT      FREIGHT          W-1020      0.00     0.00       0.00
ARR03  FRT      FREIGHT FOR JOB 3 W-1020      1.00    183.22     183.22
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	PDI	0.00	371.00	0.00	0.00	0.00	371.00
W	1020	679.15	805.00	0.00	183.22	0.00	1,667.37
	Totals	679.15	1176.00	0.00	183.22	0.00	2,038.37

&k2S
&k0S