



Warranty Claim Form

Date: 3/21/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE282XS3440902
Imagine 23LDE
Retail Purchase Date: null
Work Started: 3/13/2025
Work Completed: 3/13/2025

Claim Status: Paid
Dealer Work Order #: 11482B
Unit Offline Date: 9/12/2024

Claim #: 881200
Labor: \$287.50
Parts: \$594.51
Shipping: \$37.55
Total: \$919.56

Notes: cc-2/7/25 winterization did not start on these units until 10/1/24

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 340001 Water Heater Assembly - R&R

Fault Code: Damaged/Maintenance

Problem: Unit was not winterized from factory and the tankless water heater was damaged from freezing.

Hours: 1.5

Cause: Tankless water heater broke from freezing due to factory not winterizing the unit.

Amount: 172.50

Remedy: R&R tankless water heater.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
340062 WATER HEATER TANKLESS 2.4 GPM ANTI-FREEZE PROTECTION FLANGELESS FWH09AFA-AB	WATER HEATER TANKLESS 2.4 GPM ANTI-FREEZE PROTECTION FLANGELESS FWH09AFA-ABxz (ALSO ORDER 340079)		1	1	541.00

Operation Line # 2

Flat Rate Code: 350059 Toilet - Toilet - R&R Water Valve

Fault Code: Damaged/Maintenance

Problem: Tested water system for leaks due to the unit not being winterized. Toilet valve is damaged from unit not being winterized.

Hours: 1

Cause: Unit was not winterized from factory.

Amount: 115.00

Remedy: Replaced the toilet valve.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
350465 TOILET WATER VALVE KIT ONLY F/ 300, 310 AND 320 SERIES	TOILET WATER VALVE KIT ONLY F/ 300, 310 AND 320 SERIES		1	1	53.51