



Warranty Claim Form

Date: 12/5/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS422XPAA13235
Solitude 373FB-R
Retail Purchase Date: 8/26/2023
Work Started: 11/11/2024
Work Completed: 11/11/2024

Claim Status: Paid
Dealer Work Order #: 11477
Unit Offline Date: 7/14/2022

Claim #: 852740
Labor: \$23.00
Parts: \$0.00
Shipping: \$0.00
Total: \$23.00

Notes:

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

MICHAEL GLESSING
S104 W 20857 Cindy Dr
MUSKEGO, Wisconsin 53150
United States
262-662-3339

Operation Line # 1

Flat Rate Code: 410002 Wiring Short/Ground - Rewire/Repair *Fault Code:* Improper Installation/Build

Problem: Customer states that none of the fans in their unit are working other than the one in their bathroom. Customer had states that we had done work previously for other reasons and that the fans were working before they brought their unit in but after the unit was dropped off, the fans no longer worked. Customer had stated that they had talked to us to do some troubleshooting which lead the fans to work again but they are no longer working now. Would like daignosed.

Hours: .2

Cause: Communication wires for kitchen fan and bathroom fan in ceiling had been chewed. Claim #738213.

A m o u n t :
23.00

Remedy: Kitchen fan: fished one end of the wire out of the ceiling and stripped all wiring and re-attached *S u b l e t* them together with Waco connector. Bathroom fan: Removed some wall trim and corner wall panel, ran new *R e p a i r s :* wire up wall behind panel and through ceiling and re-attached everything together and both ceiling fans are \$0.00 now working.

Manufacturer #:

Model #:

Serial #: