



Warranty Claim Form

Date: 1/2/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FS422XPAA13235
 Solitude 373FB-R
 Retail Purchase Date: 8/26/2023
 Work Started: 11/11/2024
 Work Completed: 11/11/2024

Claim Status: Paid
 Dealer Work Order #: 11477
 Unit Offline Date: 7/14/2022

Claim #: 852738
 Labor: \$92.00
 Parts: \$56.42
 Shipping: \$4.97
 Total: \$153.39

Notes: Can you provide the actual invoice for this part, please? NN 11.14 hk 11/08 710068 - OK to replace the Module Board, field scrap the old part, warranty allowance time is .75 hrs. 340011 - Owner maintenance

Dealer Information

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 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$115.00

Customer Information

MICHAEL GLESSING
 S104 W 20857 Cindy Dr
 MUSKEGO, Wisconsin 53150
 United States
 262-662-3339

Operation Line # 1

Flat Rate Code: 710068 Furnace - R & R Module Board *Fault Code:* Component Failure

Problem: Customer states that their furnace is only working on the electric setting and not the gas setting. Would like looked at and diagnosed. *Hours:* .8

Cause: Checked voltage to furnace and it was 13.48. I found hi limit switch wire was not attached, so I re-attached wire and was getting gas but no spark at control board. Bad control module. *Amount:* 92.00

Remedy: After replacing the control module on the furnace, I reattached the gas line and tested furnace and it is working. *Sublet Repairs:* \$0.00

Manufacturer #: 1 *Model #:* 1 *Serial #:* 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
721253 FURNACE MODULE BOARD (233012) KIT	FURNACE MODULE BOARD (233012) KIT (521314 REPLACES 521303 & 521304)		1	1	56.42