



# Warranty Claim Form

Date: 3/13/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

## General Information

573FR382XP9922233  
Reflection 324MBS  
Retail Purchase Date: 3/25/2023  
Work Started: 1/2/2025  
Work Completed: 2/19/2025

Claim Status: Paid

Dealer Work Order #: 11447B

Unit Offline Date: 8/9/2022

Claim #: 875870

Labor: \$5060.00

Parts: \$1117.54

Shipping: \$17.64

Total: \$6195.18

Notes: attached email from MS for final approval. no approval email attached from pa stage. RY \* 3/6/25 \*\*\*pending for home depot receipt - i do not find it attached - RY 2/27/25 jw- sent to management for review-1/3/25.- approved per Mike S. approved for 44 hrs. now per Mike S.

## Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

## Customer Information

DOUGLAS TRUDELL  
2410 WISCONSIN AVE  
PLOVER, Wisconsin 54467  
United States  
715-347-7978

## Operation Line # 1

**Flat Rate Code:** 540017 Sealing - Roof Leak (Resulting in **Fault Code:** Damaged/Maintenance Damage)

**Problem:** Perform roof inspection and advise if repair is needed- There are a few small holes in the sealant that I cleaned and sealed. There are soft spots in the roof. **Hours:** 44

**Cause:** The previous year that I did a roof inspections, I noticed and noted an area by the A/C that didn't look right, but it wasn't soft. This year, there is a 32x48 section that is soft. There are no punctures in the fabric and the only thing mounted in the roof in that area is a pancake vent and all the sealant looks good around it. The only thing I can see that could possibly let water in is the back side of the vent has a cut out and water/snow could have got in there over the winder and somehow got underneath the alpha sealant causing the wood to rot. Two other area are starting to do the same thing as what happened by the rear A/C. I am willing to bet that by spring both sections will be soft as well.

**Remedy:** Recommending a complete roof replacement with two sheets of decking. Roof was previously inspected on 3/21/23, 10/20/23 and 10/16/24. \*\*Unsure on labor code\*\*  
**Sublet Repairs:** \$0.00

**Manufacturer #:**

**Model #:**

**Serial #:**

| <u>Part</u>                                                     | <u>Description</u>                                       | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|-----------------------------------------------------------------|----------------------------------------------------------|---------------------|------------|--------------|---------------|
| 420945 SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL | SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL |                     | 1          | 1            | 36.84         |
| 570447 TRIM NON-INSERT 108" BLACK LARGE J MOLD                  | TRIM NON-INSERT 108" BLACK LARGE J MOLD                  |                     | 1          | 1            | 17.75         |

|                                                                    |                                                                               |     |    |        |
|--------------------------------------------------------------------|-------------------------------------------------------------------------------|-----|----|--------|
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 1   | 1  | 8.99   |
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 4   | 1  | 33.96  |
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 1   | 1  | 0.00   |
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 13  | 1  | 0.00   |
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 1   | 1  | 0.00   |
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 2   | 1  | 0.00   |
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 1   | 1  | 20.00  |
| 960204 Miscellaneous Part for claim use only                       | Miscellaneous Part for claim use only                                         | 4   | 1  | 80.00  |
| 540150 SEALANT ROOF 5160 ALPHATHANE WHITE NON SAG 10.3 OZ          | SEALANT ROOF 5160 ALPHATHANE WHITE NON SAG                                    | 1   | 48 | 19.82  |
| 960907 SEAL 1021 WHITE LOW V.O.C. TUBE SELF LEVEL (11 OZ.) 30/CASE | SEALANT 1021 WHITE LOW VOC SELF LEVELING TUBE 30/CASE                         | 12  | 1  | 117.62 |
| 810006 FAN MAXXAIR-4951 W/ RAIN SENSOR & SMOKED LID                | FAN MAXXAIR-4951 W/ RAIN SENSOR & SMOKED LID GARNISH SOLD SEPERATE SEE 420002 | 1   | 1  | 193.28 |
| 540236 VENT ATTIC WHITE MUSHROOM W/WATER GUARD (50/BOX)            | VENT ATTIC WHITE MUSHROOM W/ WATER GUARD (50/BOX)                             | 2   | 1  | 15.11  |
| 540211 RUBBER ROOF 9' X 400' ALPHAPLY WHITE 35 MIL (3600 SF/ ROLL) | RUBBER ROOF 9' X 400' ALPHAPLY WHITE 35 MIL (3600 SF/ROLL)                    | 351 | 9  | 574.17 |