



Alix Mongiat <alix@dealer-advisors.com>

Pre-Auth #832549

Warranty <warranty@granddesignrv.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Fri, Jan 10, 2025 at 10:04 AM

For this unit is for roof membrane—38 ft. x 1 hr. per ft.

And you added in the pre auth. 2 decking boards which I give you 2 hrs. each total 4 hrs. which comes to 42 hrs. which management approved.

Thank you,

Jerry Weaver

Dealer Relations Representative

888-825-2820

574-825-9249 – Fax

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From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Thursday, January 9, 2025 2:05 PM
To: Warranty <warranty@granddesignrv.com>
Subject: Re: [EXTERNAL] Pre-Auth #832549

Hello,

To add: There is also roof decking that we need to replace. Its 2 hours of labor for the roof decking and we need to install 1 sheet.

Thank you,

On Thu, Jan 9, 2025 at 12:04 PM Alix Mongiat <alix@dealer-advisors.com> wrote:

Good afternoon,

Looking into our service management guide I had found that in the roof key fast formulas there is a rubber roof replacement complete and that quotes 1.50 hours per foot. The unit is 37 ft in length and when multiplying that by the 1.50 we end up with 55.5 for hours it would take to do a complete R&R of this roof. The 42 hours would not be enough. We will need the 56 hours we requested based on this formula.

Thank you,

On Thu, Jan 9, 2025 at 8:36 AM Warranty <warranty@granddesignrv.com> wrote:

It's approved

Thank you,

Jerry Weaver

Dealer Relations Representative

888-825-2820

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From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Wednesday, January 8, 2025 8:16 AM

To: Warranty <warranty@granddesignrv.com>

Subject: [EXTERNAL] Pre-Auth #832549

Good morning,

Can we please get an update on pre-auth #832549?

Thank you!

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Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

906.201.2399

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Alix Mongiat

Warranty Administrator

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