



Warranty Claim Form

Date: 11/22/2024

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TE2626R3437265
Imagine 22MLE
Retail Purchase Date: 10/7/2024
Work Started: 11/12/2024
Work Completed: 11/12/2024

Claim Status: Paid
Dealer Work Order #: 11393
Unit Offline Date: 11/13/2023

Claim #: 852718
Labor: \$138.00
Parts: \$493.03
Shipping: \$30.97
Total: \$662.00

Notes: We will approve up to 1.2 for labor. This is pre-auth for the R&R of the Water Heater - 2022115112. Product is not required to be returned for testing. Case 5413436

Dealer Information

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

214970 SCOUT ROAD
MOSINEE, Wisconsin 54455
United States
7156931819

Operation Line # 1

Flat Rate Code: 340001 Water Heater Assembly - R&R

Fault Code: Component Failure

Problem: Water heater is not working properly.

Hours: 1.2

Cause: Bad water heater. The water heater keeps throwing the E5 code. Blew out the pressure switch line and the code stayed. Drained the unit and reset it and the code is still there. Unless there are other tests that the manufacturer wants done, we need a new water heater.

Remedy: R&R water heater.

Sublet Repairs:
\$0.00

Manufacturer #: Furrion

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
340062 WATER HEATER TANKLESS 2.4 GPM ANTI-FREEZE PROTECTION FLANGELESS FWH09AFA-AB	WATER HEATER TANKLESS 2.4 GPM ANTI-FREEZE PROTECTION FLANGELESS FWH09AFA-ABxz (ALSO ORDER 340079)		1	1	493.03