

WATER HEATER CHECKLIST FOR
WARRANTY REQUEST

WARRANTY

Error Code: E5Incoming Voltage (Black+/white-): 12V AMP Draw on White Wire: _____Blue Wires Connected to Wall Controller: Yes ☒ No ☐Flame light Present on Wall Controller: Yes ☐ No ☒10 Amp Fuse Blown: Yes ☐ No ☒Power Switch: On ☒ Off ☐

Measured as Close to Water Heater as Possible

Water Pressure PSI: none (water heater not operating) Water Flow Rate GPM: none (not operating due to error code)Incoming Water Temperature: none (didn't work) Output Water Temperature: none (didn't work)Bypass Valve Installed: Yes ☐ No ☒Have any Faucets or Shower Heads been Replaced? Yes ☐ No ☒

If so Residential or RV Replacements Used? _____

Gas Pressure inches WC: 8 Other Gas Appliances Operating Yes ☒ No ☐

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.