

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 11367

Date In: 07 OCT 24 Author: MGRAY  
Promised Date: 31 DEC 24 Stock No: 10880  
: Year: 2023  
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN  
Address: 11333 COUNTY RD 2 Brand: IMAGINE  
: MIDDLEBURY, IN Model: 2600RB  
Postal/Zip: 46540 Miles/Hrs:  
Phone#(res): 888-825-2820 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: NONE Tag#: cmr reaching out to GD  
Purchased Date: 01 JUL 23 :  
Delivery Date: 21 JUL 23 :  
InService Date: :  
Serial#: 573TE3021P6646259 :

\*\*\*\*\*  
Job # Description JOB INFORMATION Type Bill To  
\*\*\*\*\*  
1 COMPLAINT: THE FUSE FOR THE REFER KEEP BLOWING. 20 W 1020 GRAND  
AMP FUSE. STORED INSIDE LAST YEAR AND  
THEN WHEN HE PICKED UP FFROM STORAGE,  
DIDN'T REALLY USE THE UNIT. WHEN HE  
PLUGGED IT IN TO GET THINGS TESTED FOR  
FUNCTIONING, REFER WAS NOT COLD OR LITE  
UP. CHECKED FUSES FOUND THAT THE FUSE  
WAS BLOWN. REPLACED FUSE, THEN TURNED ON  
AND FUSE BLEW AGAIN. WSHUT EVERYTHING  
ELSE OFF AND WAS PLUGGED IN TO SHORE  
POWER, AND REPLACED FUS LAST TIME AND  
THEN, IT BLEW RIGHT AWAY AGAIN. NEEDS  
DIAG FOR ISSUE AND ESTIAMTE FOR REPAIR.  
GD CASE NUMBER 726751  
CAUSE: Request diagnose 12V issue with refer  
fuse blowing. After inspecting the  
short run of the power wire to the  
refer, found two stingers hanging out of  
the joint in the connector on the  
positive side, causing a direct short in  
the circuit to the refer when it  
contacts the metal on the refer frame.  
Manufacturer flaw, during wiring.  
REQUEST 1.5 LABOR  
CORRECTION: Removed refer, found issue in wiring,  
cut off stingers hanging outside of  
joint, black taped connector, loomed  
wiring joint, tested ok , reinstalled

Continued on page 2

Work Order : 11367

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
refer into opening.

```

```

*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
1  DIAG      DIAGNOSTICS      RW  W-1020    1.50  115.00  172.50

```

```

*****
Job #  Excode   Description  EXTRAS  bill to  Qty  Price  Total
*****
1  SSE      SHOP SUPPLIES - EXTERNAL  W-1020  1.00  0.00  0.00

```

```

*****
                                BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
W  1020           0.00  172.50  0.00  0.00  0.00  172.50
Totals           0.00  172.50  0.00  0.00  0.00  172.50

```

&k2S  
&k0S