



Warranty Claim Form

Date: 10/30/2024

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TE3021P6646259

Imagine 2600RB

Retail Purchase Date: 7/21/2023

Work Started: 10/9/2024

Work Completed: 10/9/2024

Claim Status: Paid

Dealer Work Order #: 11367

Unit Offline Date: 4/3/2023

Claim #: 845511

Labor: \$172.50

Parts: \$0.00

Shipping: \$0.00

Total: \$172.50

Notes:

Dealer Information

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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

WENDELL D HARMAN
527 E MILWAUKEE AVE
FORT ATKINSON, Wisconsin 53538
United States
920-397-8180

Operation Line # 1

Flat Rate Code: 410002 Wiring Short/Ground - Rewire/Repair *Fault Code:* Improper Installation/Build

Problem: The fuse for the refer keeps blowing. 20 AMP fuse. Stored inside last year and then when he picked it up from storage, didn't really use unit. When he plugged it in to get things tested for functioning, refer was not cold or lit up. Checked fuses, found that the fuse was blown. Replaced fuse, then turned on and fuse blew up again. Shut everything else off and was plugged into shore power, and replaced fuse last time and it blew right away again. Needs diag for issue and estimate for repair. GD case number 726751

Hours: 1.5

Cause: Request diagnose 12V issue with refer fuse blowing. After inspecting short run of the power wire to the refer, found two stingers hanging out of the joint in the connector on the positive side, causing direct short in the circuit to the refer when it contacts the metal on the refer frame. Manufacturer flaw during wiring.

Remedy: Removed refer, found issue in wiring, cut of stingers hanging outside of joint, black taped connector, loomed wiring joint, tested ok, reinstalled refer into opening.

Amount: 172.50
Subject Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: