

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11342

Date In:	05 OCT 24	Author:	MZYWICKI
Promised Date:	30 MAY 25	Stock No:	
:		Year:	2023
Customer Name:	17515 - SORBO, BRIE	Manufacturer:	GRAND DESIGN
Address:	2542 PIONEER RD	Brand:	MOMENTUM
:	RICHFIELD, WI	Model:	28G
Postal/Zip:	53076	Miles/Hrs:	
Phone#(res):	262-617-4075	Exterior Color:	
Phone#(bus):		Unit Type:	TTH-TT TOY HAULER
Cell Phone:		License#:	
Email:	BRI.SORBO@GMAIL.COM	Tag#:	
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573TM3429P1219194	:	

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*****
Job #   Description                JOB INFORMATION                Type Bill To
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SS      COMPLAINT: SEASONAL STORAGE                                E    17515  SORBO
        CAUSE:      CUSTOMER REQUEST
        CORRECTION:  COMPLETE
WS      COMPLAINT: WINTERIZE WATER SYSTEM & TRAPS -SELF          E    17515  SORBO
        CONTAINED - TOWABLE
        CAUSE:      1001 CUSTOMER REQUESTED.  Done.
        CORRECTION: Done.
1       COMPLAINT: REAR PATIO THE RAILING/GATE LATCH IS          W    1020   GRAND
        BROKEN AT DELIVERY. GD IS ALSO AWARE OF.
        PLASTIC CLIP.
        CAUSE:      The plastic hook broke. We will have to
                     order one.
        CORRECTION: ... REQUEST: LABOR: PARTS:
2       COMPLAINT: WATER DAMAGE INSIDE THE CEILING CEILING      W    1020   GRAND
        IN FRONT OF THE HAPPY JACKS HAVE WATER
        STAINING.
        CAUSE:      The roof needs a complete re seal. Their
                     are large cracks in almost all of the
                     sealant, which allowed water to get in
                     and damage the ceiling panel. I will have
                     to disconnect the wiring for the light
                     and USB plug-in and remove the overhead
                     cabinets on the ds. Then remove two
                     baton strips, two pieces of
                     qaurter-round, two lights, two a/c
                     ducts, and one speaker. I will have to
                     cut the ceiling panel where it meets the
                     wall, pop the staples on the sides, and
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Continued on page 2

Work Order : 11342

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Job #   Description           JOB INFORMATION           Type Bill To
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remove the panel. I will have to attach
braces on the ends i cut so the new
panel will have something to be secured
to on the ends. Cut holes in the new
panel for the speaker, lights, and ducts
and secure it to the ceiling. Put
everything back on and putty the holes.
For the interior, we will need a ceiling
panel and a baton strip. 8-10 hours The
exterior will need 14-16 tubes of dicor.

CORRECTION: ... REQUEST:  LABOR: 12 HOURS LABOR
PARTS:

3 COMPLAINT: LEAKED WATER IN FRONT SIDE OF MAIN          W    1020    GRAND
LIVING ROOM SLIDE. DURING HARD RAIN.
CAUSE: The flap/bulb seal combo is ripped and
needs to be replaced. The screws in the
track will have to be replaced with a
style that has a flat head, or the new
seal will rip too. Should take about an
hour to replace.

CORRECTION: ... REQUEST: 2 HOURS LABOR
4 COMPLAINT: SWITCH ON THE HAPPY JACK IS BENT, FRONT W    1020    GRAND
LEFT ONE TOWARD IF LOOKING FROM THE REAR
OF UNIT.
CAUSE: If you're looking at the bed, the
locking tab on the ds is bent. The whole
mechanism is tweaked because when the
bottom bed gets four feet from the floor
it's starts to chatter and jump
excessively. I measured the distance
between the steel tracks and they're
exactly forty-eight inches top and
bottom. When I look in the channel I can
see that the plastic pad that rides on
the back side of it is pressed up tight
against the rail and the front one isn't
making contact. We will have to see what
the manufacturer wants to do for a
repair.

CORRECTION: ... REQUEST:  NEED MANUFACTURER
ADVISEMENT
WARR COMPLAINT: WARRANTY REPAIR 1 - STAIRS LOOK LIKE          W    1020    GRAND
THEY HAVE BEEN DAMAGE DURING DELIVERY.
GD IS AWARE THAT THE DAMAGE WAS THERE
BEFORE THEY TOOK.
CAUSE: I don't see anything that's damaged. I
thought one section seemed loose, but I
checked a set on another unit, and it's

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Continued on page 3

Work Order : 11342

the same. Need more information.

CORRECTION: ... NPF

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Job # Part No      Description      PARTS    Bill to    Qty      Price      Total
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WS      071247312003 -50 ANTIFREEZE/ 1 GALLON E-17515      3      10.69      32.07
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Job#  Lab Code  Description      LABOUR    Mech Bill to      Hrs      Rate      Total
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WS W495      WINTERIZE RV (WATER SY JGK E-17515      0.33      140.00      46.20
WS W495      WINTERIZE RV (WATER SY JGK E-17515      0.00      140.00      0.00
WS W495      WINTERIZE RV (WATER SY JGK E-17515      0.37      140.00      51.80
1 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      115.00      57.50
1 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.29      115.00      33.35
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
2 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.21      115.00      24.15
3 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      115.00      57.50
3 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
4 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      115.00      57.50
4 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
4 WARR      MANUFACTURER WARRANTY JGK W-1020      0.50      115.00      57.50
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.46      115.00      52.90
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.04      115.00      4.60
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Job #  Excode    Description      EXTRAS      bill to    Qty      Price      Total
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SS  SS      SEASONAL STORAGE      E-17515      1.00      207.00      207.00
SS  SC      SERVICE CALL      E-17515      1.00      3.75      3.75
SS  SSE     SHOP SUPPLIES - EXTERNAL E-17515      1.00      7.35      7.35
SS  J-ADJ    QUOTE ADJUSTMENT      E-17515      1.00      -11.10      -11.10
WS  J-ADJ    QUOTE ADJUSTMENT      E-17515      1.00      -25.07      -25.07
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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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E      17515      32.07      98.00      0.00      181.93      17.18      329.18
W      1020      0.00      345.00      0.00      0.00      0.00      345.00

Totals      32.07      443.00      0.00      181.93      17.18      674.18
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&k2S

&k0S