



Alix Mongiat <alix@dealer-advisors.com>

Fwd: Grand Design PA 816569 VIN 573TM3429P1219194 Happi Jack [thread::fFEZ79GycM2ADDehHINlbB8::]

Tyler Brian <tbrian@lci1.com>

Tue, Oct 22, 2024 at 12:06 PM

To: Alix Mongiat <alix@dealer-advisors.com>

Cc: "jhamilton@granddesignrv.com" <jhamilton@granddesignrv.com>, "kott@greenewayrv.com" <kott@greenewayrv.com>

I spoke with the tech Jesse and he's going to try some small adjustments and silicone spray lubricant. In the meantime, Kaitlyn, I'm going to send you out a set of 4 of the bunk lock levers so you can replace the damaged ones. I'll get them out today so when the unit comes back in, Jesse can do those as well. Thanks everyone!

Tyler Brian

Happijac Tech / Warranty Manager

LIPPERT

385.262.2445

www.lippert.com

From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Tuesday, October 22, 2024 6:30 AM

To: Tyler Brian <tbrian@lci1.com>

Cc: jhamilton@granddesignrv.com <jhamilton@granddesignrv.com>

Subject: Re: Grand Design PA 816569 VIN 573TM3429P1219194 Happi Jack [thread::fFEZ79GycM2ADDehHINlbB8::]



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