



# Warranty Claim Form

Date: 11/8/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TE2622R3437263  
Imagine 22MLE  
Retail Purchase Date: 12/8/2023  
Work Started: 10/15/2024  
Work Completed: 10/15/2024

Claim Status: Paid  
Dealer Work Order #: 11310  
Unit Offline Date: 11/13/2023

Claim #: 847741  
Labor: \$57.50  
Parts: \$35.85  
Shipping: \$6.09  
Total: \$99.44

Notes: \*GDRV part number added and the amount has been adjusted to reflect the GDRV cost + markup. TS 11/1 JH 10/23 Vendor Approval Attached. Case 5405439 VIN 573TE2622R3437263 We will approve up to 0.3 for labor. This is pre-auth for the R&R of the Thermostat - 2021130946. Pre-authorization is information only and will not result in Lippert issuing the replacement. Lippert will defer to the RV Manufacturer for your next steps regarding replacement. The pre-authorization team does not have access to submit orders. Mobile fees are not covered under the Lippert warranty for this product. Please provide pictures of the complete serial number tag with your claim submission as this product is not required to be returned for testing. Note: Your coach information will need to satisfy the conditions for Warranty credit. GD will cover an additional 0.2 hours. \*Please hold all parts for a minimum of 30 days after claim is paid\* JH 10/22 Pending Vendor Review JH 10/21 Please provide picture of model/serial number sticker. Second Request. JH 10/18 Please provide picture of model/serial number sticker

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

CORNELIUS DENNY  
3381 ROYAL OAK DR  
PLOVER, Wisconsin 54467  
United States  
715-498-3704

### Operation Line # 1

Flat Rate Code: 710039 Thermostat - R&R Wall Thermostat    Fault Code: Component Failure

Problem: Customer states that the thermostat is not working properly. Numbers aren't showing properly.

Hours: .5

Cause: Faulty thermostat.

Amount: 57.50

Remedy: R&R thermostat and tested- operates as it should.

Sublet Repairs: \$0.00

Manufacturer #: vv

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204	Miscellaneous Part for claim use only		1	1	0.00
710403	THERMOSTAT ENHANCED SINGLE ZONE FURRION FACW10ESSA-BL		1	1	35.85