

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11307

Date In: 02 OCT 24 Author: MZYWICKI
Promised Date: 22 APR 25 Stock No: 11162
: Year: 2024
Customer Name: 89064 - HALLAS, MARCIA Manufacturer: GRAND DESIGN
Address: 207969 JONES VALLEY RO Brand: TRANSCEND XPLORE
: MOSINEE, WI Model: 321BH
Postal/Zip: 54455 Miles/Hrs: 0
Phone#(res): Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: 4/22
Purchased Date: 10 MAY 24 :
Delivery Date: 17 JUL 24 :
InService Date: :
Serial#: 573TT372XR8832191 :

Job # Description JOB INFORMATION Type Bill To

1 CUSTOMER REQUESTS A SERVICE CALL TO THEIR UNIT AT E 89064 HALLA
BUCK SNORT RESORT SITE# 4
2 COMPLAINT: CUSTOMER STATES THAT THE MASTER LOCKS ON W 1020 GRAND
THE GLASS DOORS ARE NO LONGER LOCKING.
CUSTOMER STATED THAT THEY HAD HAD THE
BACK ONE LOCKED FOR A WHILE AND UNLOCKED
IT ONE DAY TO USE IT BUT THEN IT WILL
NOT LOCK AGAIN AFTER THAT. THEY ALSO
STATED THAT THE FRONT GLASS DOOR IS
HAVING ISSUES WITH THE LATCH CATCHING
AND NOT WANTING TO LOCK. WOULD LIKE TO
BE LOOKED AT AND FIXED IF POSSIBLE
CAUSE: pics and measurements taken What I found
is the framework on rear entry door by
striker plate is bent not allowing the
rear entry door to latch
CORRECTION: Will need a complete entry door with
framework..... REQUESTING 1.5
3 COMPLAINT: CUSTOMER STATES THAT THE DRAWER GLIDE IS W 1020 GRAND
BROKEN AND WILL NEED TO BE REPLACED. THE
CUSTOMER STATED THAT THEY BELIEVE IT IS
28" LONG
CAUSE: in kitchen area drawer glides broken
CORRECTION: pull out drawer and replaced the broken
glides REQUESTING .2

Continued on page 2

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Job # Part No   Description      PARTS      Bill to   Qty      Price      Total
*****
3      82201257  BRACKET CABINET MEMBER ONLY  W-1020      1        9.87       9.87
3      822061256  BRACKET DRAWER MEMBER ONLY   W-1020      1        3.25       3.25

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*****
Job#  Lab Code  Description      LABOUR    Mech Bill to      Hrs      Rate      Total
*****
3 Z990      MISC LABOUR CODE (EXTE JS  W-1020      0.10    140.00     14.00
2 Z990      MISC LABOUR CODE (EXTE JS  W-1020      0.10    140.00     14.00

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Job #  Excode   Description      EXTRAS      bill to   Qty      Price      Total
*****
1  SC      SERVICE CALL      E-89064  119.00     3.75     446.25
1  SSE      SHOP SUPPLIES - EXTERNAL  E-89064    1.00      0.00      0.00
3  FRT      FREIGHT FOR JOB 3      W-1020    1.00     14.19     14.19
3  FRT      FREIGHT JOB 3          W-1020    1.00     14.16     14.16

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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E      89064      0.00      0.00      0.00      446.25     24.56     470.81
W      1020      13.12     28.00      0.00      28.35      0.00      69.47

Totals      13.12     28.00      0.00      474.60     24.56     540.28

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&k2S
&k0S