



# Warranty Claim Form

Date: 3/13/2025

1127 Greenway RV Sales & Service  
 8220 State Hwy 13 South  
 Wisconsin Rapids, WI 54494  
 United States  
 Ph. 715-325-5170  
 mail@greenwayrv.com

**General Information**

573FR4225P9923952  
 Reflection 367BHS  
 Retail Purchase Date: 11/6/2023  
 Work Started: 2/26/2025  
 Work Completed: 2/26/2025

Claim Status: Paid  
 Dealer Work Order #: 11305  
 Unit Offline Date: 3/29/2023

Claim #: 877906  
 Labor: \$172.50  
 Parts: \$503.57  
 Shipping: \$0.00  
 Total: \$676.07

Notes: approved per Lucas B. as customer satisfaction-1/10/25.

**Dealer Information**

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 8220 State Hwy 13 South  
 Wisconsin Rapids, WI 54494  
 United States

715-325-5170  
 mail@greenwayrv.com  
 Approved Labor Rate: \$115.00

**Customer Information**

DANIEL G AND CHARLA E ZINKE LIVING TRUST  
 1105 ARROWHEAD CT  
 WISCONSIN DELLS, Wisconsin 53965  
 United States  
 608-432-1352

**Operation Line # 1**

*Flat Rate Code:* 810002 Awning-Main (Power) - R&R Fabric & Tube *Fault Code:* Damaged/Maintenance Assembly

*Problem:* Customer states that the awning is not coming in all the way. Customer stated that the front is lopsided and would like it to be looked at and fixed in the field if possible. *Hours:* 1.5

*Cause:* Tried all kinds of adjustments, the fabric is stretched, and the awning will not roll up correctly. This is a Solara awning and will need new awning fabric, has extra bead for awning lights and tube needs to be replaced as well due to a bow in it. *Amount:* 172.50

*Remedy:* R&R awning fabric and tube. *Sublet Repairs:* \$0.00

*Manufacturer #:* solera

*Model #:* 1

*Serial #:* 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
590728 AWNING 21' BLACK SOLID FABLED	AWNING 21' BLACK SOLID FABLED		1	1	503.57