



Warranty Claim Form

Date: 1/2/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3820R9925547
Reflection 324MBS
Retail Purchase Date: 10/11/2024
Work Started: 11/20/2024
Work Completed: 11/20/2024

Claim Status: Paid
Dealer Work Order #: 11297C
Unit Offline Date: 11/30/2023

Claim #: 858503
Labor: \$69.00
Parts: \$0.00
Shipping: \$0.00
Total: \$69.00

Notes: this is not usually covered for the cleaning of this but will allow .6 for this time .

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

CHRISTOPHER KARNATZ
700 OAK DR
JEFFERSON, Wisconsin 53549
United States
9209887632

Operation Line # 1

Flat Rate Code: 580012 Slider/Crank Out Windows - Repair *Fault Code:* Improper Installation/Build Window

Problem: Customer states that two of the sliding windows do not close far enough to be able to latch which means they open up while you are driving and do not stay closed. *Hours:* .6

Cause: Windows are not latching. Being new, this should not have been an issue though there was much constructions debris caught in the window tracks not allowing for early use of windows. *Amount:* 69.00

Remedy: Bedroom window and rear dinette window needed a thorough cleaning in window track and lubrication. Once we hit the tracks with compressed air and then pure silicone spray, they worked flawlessly. Recommend lubricating all sliding windows annually as part of routine coach maintenance. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: