

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2085788  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2PUPB6P4017924  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 425 / 425  
 ITEM # PUT25BHSC-425  
 DEALER RO # 11273  
 CLAIM START DATE 10/09/2024  
 CLAIM END DATE 10/22/2024

Labor rate: \$115.00

**OWNER INFORMATION**

JASON WENZEL  
 216800 CTY RD Q  
 Hatley, WI 54440  
 USA

Retail Date of Purchase 02/10/2024

WARRANTY EXPIRATION DATE

02/10/2025

**Claim Line Details**

**Labor**

Line# 1	Operation Code 10-11-01-00-000205	Operational Description Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
---------	--------------------------------------	--

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-10-09 09:38:30 :: Complaint: Slide out seal, right top corner toward rear, is torn. Cause: Looks like the seal was glued on corner too close to the membrane and it did not have enough room to shift direction when moving the slide. Correction: To do the repair correctly the seal needs replacement, top and back side of slide sweep seal. Need to order special sweep seal from forest river puma manufacturer. Will need at least 17'.

Model#	Dlr Sub Hrs	1.50	Sub Labor Amt	\$172.50
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$115.00

Notes  
flat rate

**Part**

Line# 1	Item # 20X38212A	Description SEAL, CLIP-ON FLAP, 3", BLACK, SLIDE OUT FLAP SEAL #546-EE
	Model #	Serial #
	Sub Qty 20.00	Sub Dlr Price \$36.92
	Appr Qty 20.00	Appr Dlr Price \$36.92
		Sub Freight \$0.00
		Appr Freight \$0.00

Notes  
flat rate

**Labor**

Line# 2	Operation Code 50-134-01-00-001454	Operational Description LP Bottle Cover - LP Gas/LP Gas System/Replace/No Tread Code
---------	---------------------------------------	---

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-10-09 09:40:12 :: Complaint: LP cover is damaged and cracked. Cause: LP cover cracked at fastener for top access door. Fastener is also missing. Dual 30LBS cylinder size, black in color. Correction: Replace LP cover with in-stock part.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$11.50

Notes  
flat rate

**Part**

Line# 1	Item # USERPART	Description CMC50512- Propane tank cover, double 30lb, black
	Model #	Serial #
		Part tag

Sub Qty	1.00	Sub Dlr Price	\$41.98	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$41.98	Appr Freight	\$0.00

Notes

**Labor**

Line# 3

**Operation Code**                      **Operational Description**  
 30-101-24-00-001078                      Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-10-09 09:42:44 :: Complaint: Barn door to the bedroom, the hardware on the top of the door is damaged and pulling out. Cause: Door hardware is defective in bedroom sliding door track. Latches the lock slide in place don't hold shut. Cause: Removed door, spun hardware 180, reinstalled hardware, ran a self-tapping screw to lock latches in place, and reinstalled trim.

**Model#**                                      **Dlr Sub Hrs**                      0.80                      **Sub Labor Amt** \$92.00

**Serial#**                                      **Appr Hrs**                      0.50                      **Appr Labor Amt** \$57.50

**Notes**

flat rate

**Labor**

Line# 4

**Operation Code**                      **Operational Description**  
 30-100-02-00-003062                      Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-10-09 09:46:08 :: Complaint: When you walk into the unit to the left, cabinet door on the bottom, the latch is stripped and will not stay closed. Cause: Screw in latched came loose. Correction: Replaced screw and set latches, they now stay in place.

**Model#**                                      **Dlr Sub Hrs**                      0.50                      **Sub Labor Amt** \$57.50

**Serial#**                                      **Appr Hrs**                      0.10                      **Appr Labor Amt** \$11.50

**Notes**

flat rate

**Labor**

Line# 5

**Operation Code**                      **Operational Description**  
 20-56-24-00-000599                      Slide Out T-Molding - Exterior/Slide Out System-Seals, Exterior Room/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-10-09 09:47:24 :: Complaint: There is a screw on the slide out trim that is screwed down too much and touching the side of the unit. Cause: Screw sticking out in front of bottom edge of slide. Correction: Drove in screw.

**Model#**                                      **Dlr Sub Hrs**                      0.10                      **Sub Labor Amt** \$11.50

**Serial#**                                      **Appr Hrs**                      0.10                      **Appr Labor Amt** \$11.50

**Notes**

<b>Submitted</b>	Labor Amt	\$356.50	<b>Approved</b>	Labor Amt	\$207.00
	Parts & Freight	\$78.90		Parts & Freight	\$78.90
	Total	\$435.40		Total	\$285.90

\_\_\_\_\_  
 DEALER                                      DATE  
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

\_\_\_\_\_  
 CUSTOMER                                      DATE  
 SIGNATURE

All repairs described have been inspected and are satisfactory.