

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11273

Date In: 28 SEP 24 Author: MGRAY
Promised Date: 25 DEC 24 Stock No: 11092
: Year: 2023
Customer Name: 17220 - WENZEL, JASON Manufacturer: FOREST RIVER
Address: 216800 CTY RD Q Brand: PUMA TT
: HATLEY, WI Model: 25BHSC
Postal/Zip: 54440 Miles/Hrs:
Phone#(res): 7154090617 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: REBWENZEL@GMAIL.COM Tag#:
Purchased Date: 28 JAN 24 :
Delivery Date: 10 FEB 24 :
InService Date: :
Serial#: 5ZT2PUPB6P4017924 :

Job # Description JOB INFORMATION Type Bill To

RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF I SEP POLIC
REPAIR IS NEEDED.
CAUSE: Request roof inspection Roof
examined, sealants and membrane looks
fine. Everything seems adequate to
retain moisture on roof.
CORRECTION: No further action necessary
BBI COMPLAINT: BRAKE AND BEARING INSPECTION E 17220 WENZE
CAUSE: Request Bearing & Brake insection.
CORRECTION: Removed wheel Rear DS, inspected
bearings & brake components. Grease
still looks new and red in color. Brake
drum and shoes showing consistant wear
across surface, without defect. No
further action necessary. Reassembled
brake hub assembly, and remounted wheel.
Torqued lugnuts to factor
specifications.
WS COMPLAINT: WINTERIZE WATER SYSTEM & TRAPS -SELF E 17220 WENZE
CONTAINED - TOWABLE
CAUSE: Request winterize
CORRECTION: Winterized
WARR COMPLAINT: WARRANTY REPAIR 1 - SLIDE OUT SEAL - W 1021 FORES
RIGHT TOP CORNER TOWARD REAR - IS TORN
CAUSE: Looks like seal was glued on corner too
close to membrane and did not have
enough room to shift direction when
moving slide. To do repair correctly,

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Job #   Description           JOB INFORMATION           Type Bill To
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                seal needs replacement top and back side
                of slide sweep seal. Need to order
                special sweep seal from forest river
                puma manufacturer. Will need at least
                17', recommend ordering a full roll for
                future use. See picture for profile.
WARR    CORRECTION: ... REQUEST 1.50 LABOR
COMPLAINT: WARRANTY REPAIR 2 - LP COVER IS DAMAGED W   1021   FORES
                AND CRACKED.
CAUSE:      LP cover cracked at fastener for top
                access door. Fastener also missing. See
                pictures. Dual 30LBS cylinder size,
                black in color.
CORRECTION: Replaced LP cover with in stock part
                Request .20 labor
WARR    COMPLAINT: WARRANTY REPAIR 3 - BARN DOOR TO           W   1021   FORES
                BEDROOM, HARDWARE ON THE TOP OF THE DOOR
                IS DAMAGED AND PULLING OUT
CAUSE:      Door hardware is defective in bedroom
                sliding door track. Latches that lock
                slides in place don't hold shut (1hr)
CORRECTION: Removed door, spun hardware 180,
                reinstalled hardware, ran a self tapping
                screw to lock latches in place,
                reinstalled trim. Tested good. request
                .80 labor
WARR    COMPLAINT: WARRANTY REPAIR 4 - CABINET DOOR - WHEN W   1021   FORES
                YOU WALK INTO THE UNIT TO LEFT , CABINET
                DOOR ON THE BOTTOM - LATCH IS STRIPPED
                AND WILL NOT STAY CLOSED.`
CAUSE:      Screw in latches came loose (10min)
CORRECTION: Replaced screw and set latches stay
                placement. Tested ok. REQUEST .50 LABOR
WARR    COMPLAINT: WARRANTY REPAIR 5 - THERE IS A SCREW ON W   1021   FORES
                THE SLIDE OUT TRIM THAT IS SCREWED DOWN
                TO MUCH AND TOUCHING THE SIDE OF THE
                UNIT.
CAUSE:      Screw sticking out in front bottom edge
                of slide (5min)
CORRECTION: Drove in screw REQUEST .10 LABOR
    
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Job # Part No      Description           PARTS   Bill to   Qty   Price   Total
*****
WS     071247312003 -50 ANTIFREEZE/ 1 GALLON E-17220      3     9.62    28.86
WARR0 014717505123 PROPANE TANK COVER, DOUB W-1021      1    66.26    66.26
    
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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
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  RI Z991    PREFORM ROOF INSPECTIO RW    I-SEP    0.00    70.00    0.00
  BBI BBI     BEARING BRAKE INSPECTI RW    E-17220  0.43    140.00   60.20
  WS W495    WINTERIZE RV (WATER SY RW    E-17220  0.70    140.00   98.00
ARR01 Z992    MISC LABOUR CODE (WARR RW    W-1021   0.50    115.00   57.50
ARR02 Z992    MISC LABOUR CODE (WARR RW    W-1021   0.50    115.00   57.50
ARR03 Z992    MISC LABOUR CODE (WARR RW    W-1021   0.80    115.00   92.00
ARR04 Z992    MISC LABOUR CODE (WARR RW    W-1021   0.50    115.00   57.50
ARR05 Z992    MISC LABOUR CODE (WARR RW    W-1021   0.50    115.00   57.50
  RI Z991    PREFORM ROOF INSPECTIO RW    I-SEP    0.30    70.00   21.00
  BBI BBI     BEARING BRAKE INSPECTI RW    E-17220  0.07    140.00    9.80
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Job #  Excode   Description  EXTRAS  bill to    Qty    Price    Total
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  BBI SSE     SHOP SUPPLIES - EXTERNAL  E-17220  1.00    12.60    12.60
  WS J-ADJ    QUOTE ADJUSTMENT          E-17220  1.00   -21.86   -21.86
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                                BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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E    17220          28.86    168.00     0.00    -9.26    10.34    197.94
I    SEP           0.00     21.00     0.00     0.00     0.00     21.00
W    1021          66.26    322.00     0.00     0.00     0.00    388.26

      Totals          95.12    511.00     0.00    -9.26    10.34    607.20
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&k2S
&k0S