



Warranty Claim Form

Date: 10/14/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3422P6644014

Imagine 2970RL

Retail Purchase Date: 4/8/2023

Work Started: 9/24/2024

Work Completed: 9/24/2024

Claim Status: Paid

Dealer Work Order #: 11238

Unit Offline Date: 11/28/2022

Claim #: 841881

Labor: \$172.50

Parts: \$8.84

Shipping: \$0.00

Total: \$181.34

Notes:

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

WILLIAM HORSTMANN
1001 LAWDALE DRIVE
BEAVER DAM, Wisconsin 53916
United States
920-382-0892

Operation Line # 1

Flat Rate Code: 640026 Slide Out Seals/Water Diversion - Vertical Wipe *Fault Code:* Damaged/Maintenance Seal Leak (Resulting in Damage)

Problem: We previously worked on the slide seals and the one we fixed (horizontal) is good, but now the vertical seal has a gap 5/8-1 inch gap. Water is getting into unit. Once adjustments are made, water test.

Hours: 1.5

Cause: Check door side slide for adjustment and sealing.

Amount: 172.50

Remedy: Adjusted DS slide front ram inward for tighter seal up and down. Then added a small d-seal across the top molding for added seal pressure. Water tested very heavy and found no leaks.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		13	1	8.84