



Warranty Claim Form

Date: 1/2/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3126P3346394

Reflection 260RD

Retail Purchase Date: 5/3/2023

Work Started: 12/5/2024

Work Completed: 12/5/2024

Claim Status: Paid

Dealer Work Order #: 11225

Unit Offline Date: 3/15/2023

Claim #: 859481

Labor: \$690.00

Parts: \$111.80

Shipping: \$0.00

Total: \$801.80

Notes: MS 11/11/24 550025 - approving 6 hrs. for repair per case number 748369

Dealer Information

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United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

780 River Oaks Trl
Kronenwetter, Wisconsin 54455-7937
United States
715-370-1159

Operation Line # 1

Flat Rate Code: 550026 Slide Out Roof - Repair *Roof Fault Code:* Damaged/Maintenance Membrane

Problem: Perform roof inspection and advise if repair is needed. Photos attached, a lot of bubbling including on the slide out roof. One slide out roof there is a spot on the unit that is holding a pool of water. *Hours:* 6

Cause: Humped up on roof where seam of decking meet, some bubbling in alpha sealant on front cap, *A m o u n t :* entire roof membrane on slide out is loose and floating, unsure how to proceed. It still seems water tight but 690.00 is a cause for concern. Turnabond tape is still holding back water sufficiently, but is being pulled up from slide flap seal due to membrane humping up as closing.

Remedy: Slideout roof membrane replacement - 18 hours of labor plus parts.

*S u b l e t
Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	13.41
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		34	1	14.11
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
540207 RUBBER ROOF 3' X 450' ALPHAPLY WHITE 35 MIL (1350 SF/ROLL)	RUBBER ROOF 3' X 450' ALPHAPLY WHITE 35 MIL (1350 SF/ROLL)		60	9	84.28