



Warranty Claim Form

Date: 1/2/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3126P3346394
Reflection 260RD
Retail Purchase Date: 5/3/2023
Work Started: 12/5/2024
Work Completed: 12/5/2024

Claim Status: Paid
Dealer Work Order #: 11225
Unit Offline Date: 3/15/2023

Claim #: 859472
Labor: \$230.00
Parts: \$13.87
Shipping: \$0.00
Total: \$243.87

Notes: This unit has open recalls and must be repaired according to Federal Law before customer takes delivery. 910038 - Curt Axle Grease Zerk - 23V-455/2023-367

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Christopher Pietsch
780 River Oaks Trl
Kronenwetter, Wisconsin 54455-7937
United States
715-370-1159

Operation Line # 1

Flat Rate Code: 590039 Roof Vents - R&R Lid

Fault Code: Improper Installation/Build

Problem: Leak from the roof. Leaking into the light in the living room, check the light as well and find where leak is coming from. *Hours:* 2

Cause: Roof is leaking at the sealant from the roof vent. Alpha is separating from vent, manufacturing flaw. Alpha didn't stick to fixture and there is also a screw that missed the hole and cracked the fixture. *Amount:* 230.00

Remedy: Saved the light, removed and cleaned and that is working okay. Scrubbed water stains on interior panel. Removed alpha sealant and roof vent, resealed, should be good now. Reinstalled light and speaker inside. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	6.91
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	6.96