



Warranty Claim Form

Date: 3/28/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3025N8819420
Transcend 240ML
Retail Purchase Date: 5/4/2022
Work Started: 3/14/2025
Work Completed: 3/14/2025

Claim Status: Paid
Dealer Work Order #: 11186B
Unit Offline Date: 11/2/2021

Claim #: 881850
Labor: \$92.00
Parts: \$28.06
Shipping: \$1.24
Total: \$121.30

Notes: Please provide clear photos of the vendor stamping on the slider of the quick disconnect. We are unable to go off of the dust plug alone as it can be replaced and other vendors also use a black dust plug, therefore we must verify the vendor on the slider for the safety of our customers. Another example that we have seen is that the quick disconnect had a yellow dust plug and yet was an Enerco quick disconnect, so a photo of the stamping is most important.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

David Pritchard
1773 Gopher Hill Rd
Ixonia, Wisconsin 53036
United States
920-261-1815

Operation Line # 1

Flat Rate Code: 910045 Recalls/Field Campaign - Quick Disconnect *Fault Code:* Recall
(supersedes 910029)

Problem: Customer received a letter for the quick disconnect. Need to inspect for the black dust cap cover. *Hours:* .8

Cause: Unit had two black cover disconnects on it. *Amount:* 92.00

Remedy: Remove both disconnects added Teflon tape on both threads of nipples and installed two new quick disconnects. Tested for leaks. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
220061 QUICK DISCONNECT X 1/4 BRASS SHUT OFF W/PLUG AF	QUICK DISCONNECT X 1/4 BRASS SHUT OFF W/PLUG AF		2	1	28.06