
PA03830422

Miranda Blackburn <blaci@keystonerv.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Fri, Apr 4, 2025 at 7:28 AM

Good morning,

I have reviewed and approved line 19 for the door.

Thank you.

**MIRANDA BLACKBURN**

CUSTOMER CARE SPECIALIST | KEYSTONE RV COMPANY

[2642 Hackberry Drive](#) | P.O. Box 2000 | Goshen, IN | 46527-2000O: 855-382-4100 | E: Blaci@keystonerv.com

Tech's Digital Toolbox - Scan the QR Code to access a "Vault" full of information geared toward the Service and Repair of

Keystone, Dutchmen and CrossRoads RV's such as Technical Video's, Vendor Installation, Instruction & Service Manuals,

Component User Manuals, Keystone Service Bulletins and more!~



From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Wednesday, April 2, 2025 11:07 AM
To: CS Warranty <warranty@keystonerv.com>
Subject: PA03830422

Good morning,

The dealership is requesting PA03830422, the refrigerator/freezer door, to be looked at again. They do not see this as acceptable as the ding in the door is very noticeable as you can see in the photos that were attached. They need to replace the door for the customer.

Thanks,

--

Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

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906.201.2399

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