



11:16:21 AM

Last Modified By

Deny	Item		Qty	Dealer	Part	Appr	Sub				
code	number	Name	Quantity	Returned	price	Markup	total	Freight	Freight	Sublet	Status
90	704493	Grill - Register - Floor - 4" x 10" - 3C - Warm Gray	1	0	6.08	15.00	6.99	16.33	28.16	0.00	Approved
14	735844	Sink - Kitchen - Top Mount - 26.8" x 18.11" x 8.66" - Rainfall - Black - Includes: PD Faucet/Soap Dish/Cutting Board/Glass Washer/Colander/Task Basket/Strainer - PU RS-2618	1	1	247.00	15.00	284.05	40.00	28.17	0.00	Approved

92	678389	Refrigerator - Door Assembly - Freezer - For Samsung RF18A5101SR	1	0	467.40	15.00	537.51	12.58	12.58	0.00	Approved
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Component Model 1 Component Serial Number 1

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3201812A	Decorative Wood Trim - Repair - per piece	0	0	0	0	1	0.1	Denied
	Complaint Panel on the fireplace is scuffed and scraped. Cause Scrapes and scuffs from the manufacturer. Correction Used wood pen to cover and blend the scuffs. KRV – The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV's Policy and Procedure Manual.								

KRV – The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV's Policy and Procedure Manual.



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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3103208A	Drawer - Repair	0	0	0	0	1	0.2	Denied
	Complaint A drawer on the island has a large scrape on it. Cause Scratch on the drawer face from manufacturing. Correction Used a wood crayon to cover the scratch. onsidered Normal” Section KRV – The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV’s Policy and Procedure Manual.								



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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3104025A	Overhead Cabinet - Panel	0	0	0	0	1	0.2	Denied
	Complaint The panel above the cabinet doors on the sink is chipped. Cause Chipped from install. Correction Filled with putty.								
	KRV – The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV’s Policy and Procedure Manual.								

Claim C3830938

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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3201516A	Batten Strips & Corner Molding - Repair - per pc Complaint Seam tape in bathroom, upper left corner of mirror, is starting to bubble. Cause From manufacturer. Correction Worked out bubbles and secured properly.	0.1	0.1	14	0	1	0.1	Approved
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2201925D	Fenderskirt - Reseal Complaint Skirt metal around the unit has multiple scratches and the manufacturer used paint pen to cover the scratches. The scratches are now showing through. Cause Scratches from manufacturing. Correction Used paint pen to cover. KRV – The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV's Policy and Procedure Manual.	0	0	0	0	1	0.1	Denied
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2106603B	Heat Register Complaint Floor vent is cracked and needs to be replaced. Cause Manufacturer over torqued the screw in the vent causing it to crack. Correction Replace floor vent.	0.1	0.1	14	0	1	0.1	Approved
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3300216A	Blind - Venetian - Repair Complaint Valances in the slide out are loose. Cause Loose fit of the material. Correction Used nail gun to add to support of the material on both of them.	0.2	0.2	28	0	1	0.2	Approved
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3202014A	Panel - Interior Wall - Repair Complaint Wall panel is not properly cut down. Cause Manufacturer did not cut wall panel down enough at top so the trim cannot lie down evenly. Correction Removed corner trim, removed any nails from trim and wall then cut panel so it's even. Took a bit off of the trim then nailed it into place. KRV – Labor time adjusted allowing for proper repair procedure to be performed.	0.5	0.5	70	0	1	0.1	Approved
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	6102906B	Kitchen Sink - Replace Complaint Cup rinser in sink is not working properly. Cause Faulty cup rinser. Correction Will need to replace entire sink as the cup rinder is not an individual part. KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)	0.8	0.8	112	0	1	0.8	Approved
					Notes DANIEL & KRISTA LONG 112				

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	4130938	Refrigerator - Residential Door	0.5	0.5	70	0	1	0.2	8/27/2025
Complaint		Refrigerator freezer door has a dent.							Approved
Cause		Manufacturer sent refrigerator with ding in freezer door							11:16:21 AM
Claim C3830938									
Last Modified By									
KRV-Approved									
no vcb									