

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11164B

Date In:	28 MAR 25	Author:	KOTT
Promised Date:	30 MAY 25	Stock No:	11234
:	:	Year:	2025
Customer Name:	13689 - LONG, DANIEL	Manufacturer:	CROSSROADS
Address:	3512 CANADA GOOSE CROS	Brand:	HAMPTON
:	RACINE, WI	Model:	378DBB
Postal/Zip:	53403	Miles/Hrs:	0
Phone#(res):	:	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	262-672-0659	License#:	:
Email:	DLONG@ZMACTransport.CO	Tag#:	WARR20- NEED NEW FLOOR
Purchased Date:	11 SEP 24	:	:
Delivery Date:	28 MAR 25	:	:
InService Date:	:	:	:
Serial#:	4YDTHPT22S9330083	:	:

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Job #   Description      JOB INFORMATION      Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - PANEL ON THE          W    1047    CROSS
        CABINETS IN FRONT BEROOM IS NOT NAILED
        DOWN
        CAUSE:      Mfg never nailed panel down
        CORRECTION: Nailed end of cabinet panel into place
        REQUESTING .1 HOURS APPROVED .1
WARR    COMPLAINT:  WARRANTY REPAIR 2 - PANEL ON THE          W    1047    CROSS
        FIREPLACE IS SCUFFED AND SCRAPED
        CAUSE:      Scraped scuffs mfg
        CORRECTION: Used wood pen to cover and blend the
        scuffs REQUESTING .1 HOURS DENIED
WARR    COMPLAINT:  WARRANTY REPAIR 3 - THERE IS A CHIP IN    W    1047    CROSS
        THE WOOD ON MANTEL FOR FOREPLACE
        CAUSE:      Chipped
        CORRECTION: Filled a couple of chips with white
        putty REQUESTING .1 HOURS DENIED
WARR    COMPLAINT:  WARRANTY REPAIR 4 - THE PAINT IS COMING   W    1047    CROSS
        OFF THE TOP MOLDSING ON THE CABIMETS TO
        THE RIGHT OF THE FRIDGE. THERE IS ALSO A
        NAIL STICKING OUT
        CAUSE:      Nail sticking out of trim and jagged
        edges on the corner trim peeling
        CORRECTION: Removed nail and then filled with wax
        crayon then covered missing color with
        crayon REQUESTING .5 HOURS DENIED
WARR    COMPLAINT:  WARRANTY REPAIR 5 - THE CABINETS TO THE   W    1047    CROSS
        RIGHT OF THE FRIDGE HAVE SCUFFS AND
        SCRAPES
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Job #   Description           JOB INFORMATION           Type Bill To
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      CAUSE:      Scuffed and scraped also wood unfinished
                  and bottom panel bulging from center
                  cabinet
      CORRECTION: I had to use seam tape to make matching
                  trim then cut to size and installed to
                  cover bulge in bottom of cabinet and
                  cover unfinished wood I then cleaned up
                  any scuffs I could and puttied any holes
                  this altogether took 1 hour. took 2
                  pics of the underside of cabinet after
                  I finished it off with trim REQUESTING 2
                  HOURS APPROVED .2
WARR    COMPLAINT: WARRANTY REPAIR 6 - WINDOW FRAME IN REAR W    1047    CROSS
                  BEDROOM HAVE A LARGE GAP BETWEEN THE
                  FRAMES AND LARGE INDENTS IN THE INNER
                  FRAME
      CAUSE:      Mfg
      CORRECTION: NPF
WARR    COMPLAINT: WARRANTY REPAIR 7 - THE CABINETS IN THE W    1047    CROSS
                  REAR BEDROOM HAVE SCUFFS AND SCRAPES ALL
                  OVER
      CAUSE:      Scuffs
      CORRECTION: Covered with paint pen REQUESTING .2
                  HOURS DENIED
WARR    COMPLAINT: WARRANTY REPAIR 8 - THE BACKSPLASH TO W    1047    CROSS
                  THE RIGHT OF THE FRIDGE HAS GOBS OF
                  SILICONE IN ONE CORNER AND PUTTY ON THE
                  RIGHT HAND SIDE
      CAUSE:      NPF
      CORRECTION: NPF
WARR    COMPLAINT: WARRANTY REPAIR 9 - CABIMETS ABOVE THE W    1047    CROSS
                  STOVE HAVE SCUFFS AND SCRAPES ALL OVER
      CAUSE:      Scratches in cabinetry scuffs in
                  cabinetry
      CORRECTION: Used wood pen to cover the scuffs and
                  scratches REQUESTING .5 HOURS DENIED
WARR    COMPLAINT: WARRANTY REPAIR 10 - A DRAWER ON THE W    1047    CROSS
                  ISLAND HAS A LARGE SCRAPE ON IT
      CAUSE:      Scratch on drawer face
      CORRECTION: Used a wood crayon to cover the scratch
                  REQUESTING .1 HOURS DENIED
WARR    COMPLAINT: WARRANTY REPAIR 11 - THE CABINET TO THE W    1047    CROSS
                  RIGHT OF THE SINK ON THE ISLAND HAS A
                  SCREW MISSING FROM THE HINGES
      CAUSE:      Screw came out of hinge
      CORRECTION: Installed screw into cabinets frame
                  opened and closed works as it should
                  REQUESTING .1 HOURS APPROVED .1
WARR    COMPLAINT: WARRANTY REPAIR 12 - BOTH CABINET DOORS W    1047    CROSS

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	BELOW THE SINK ARE WARPED			
	CAUSE: European hinges needed adjustment			
	CORRECTION: I adjusted both doors they close and latch as they should with the hinges they use the cabinet doors will never lay completely flat against the cabinetry base. Can make them look warped REQUESTING .5 HOURS APPROVED .1			
WARR	COMPLAINT: WARRANTY REPAIR 13 - BACKSPLASH BY STOVE W HAS A GOB OF SILICONE IN A CORNER	1047	CROSS	
	CAUSE: NPF			
	CORRECTION: NPF			
WARR	COMPLAINT: WARRANTY REPAIR 14 - NAIL HOLES NEED TO BE BETTER FILLED ON THE FASCIA OF THE KITCHEN	1047	CROSS	
	CAUSE: Mfg			
	CORRECTION: Filled holes REQUESTING .1 HOURS DENIED			
WARR	COMPLAINT: WARRANTY REPAIR 15 - TWO WINDOWS IN THE KITCHEN AREA HAVE GOBS OF SILICONE ON THEM	1047	CROSS	
	CAUSE: Mfg			
	CORRECTION: Cleaned away the silicone REQUESTING .1 HOURS DENIED			
WARR	COMPLAINT: WARRANTY REPAIR 16- THE PANEL ABOVE THE CABINETS DOORS ON THE SINK IS CHIPPED	1047	CROSS	
	CAUSE: Chip			
	CORRECTION: Filled with putty REQUESTING .1 HOURS DENIED			
WARR	COMPLAINT: WARRANTY REPAIR 17- SEAM TAPE IN BATHROOM, UPPER LEFT CORNER OF MIRROR, IS STARTING TO BUBBLE	1047	CROSS	
	CAUSE: Mfg			
	CORRECTION: Done REQUESTING .1 HOURS APPROVED .1			
WARR	COMPLAINT: WARRANTY REPAIR 18- NAIL HOLES IN FRONT BEDROOM FASCIA NEED TO BE BETTER FILLED	1047	CROSS	
	CAUSE: Mfg			
	CORRECTION: Filled with putty REQUESTING .1 HOURS DENIED			
WARR	COMPLAINT: WARRANTY REPAIR 19- SKIRT METAL AROUND THE UNIT HAS MULTIPLE SCRATCHED AND MFG USED PAINT PEN TO COVER SCRATCHES. NOW THE SCRATCHES ARE SHOWING THROGUH	1047	CROSS	
	CAUSE: Scratch along metal			
	CORRECTION: Used paint pen to cover REQUESTING .3 HOURS DENIED			
WARR	COMPLAINT: WARRANTY REPAIR 20- FLOOR VENT IS CRACKED AND NEEDS TO BE REPLACED	1047	CROSS	
	CAUSE: wrong color floor vent pics taken of correct color Mfg over torqued the screw in vent causing it to crack Please order new floor vent			
	CORRECTION: need correct color floor vent....			

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WARR COMPLAINT:
WARRANTY REPAIR 21- VALANCES IN THE W 1047 CROSS
SLIDE OUT ARE LOOSE
CAUSE: Loose fit of the material
CORRECTION: Used nail gun to add to support of the
material both of them REQUESTING .2
HOURS APPROVED .2

WARR COMPLAINT: WARRANTY REPAIR 22- WALL PANEL NOT W 1047 CROSS
PROPERLY CUT DOWN
CAUSE: Mfg did not cut wall panel down enough
at top so the trim cannot lie down
evenly
CORRECTION: Removed corner trim I removed any nails
from trim and wall then cut panel so
it's even took a bit off of the trim
then nailed I to place REQUESTING 1
HOUR APPROVED .5

WARR COMPLAINT: WARRANTY REPAIR 23- CUP RINSER IN SINK W 1047 CROSS
IS NOT WORKING PROPEERLY-
CAUSE: inspection to all cup rinsing and other
sprayers customers and I found nothing
leaks or broken will keep notes Faulty
cup rinser Need to order new rinser or
may have to order complete sink if that
part is not separate
CORRECTION: no issues found with faulty sprayers or
sink NO PROBLEM FOUND

WARR COMPLAINT: WARRANTY REPAIR 24 refer freezer door W 1047 CROSS
has a dent
CAUSE: damage freezer door Mfg sent refer with
ding in freezer door Order complete new
freezer door pics of model and serial
number of refer attached
CORRECTION: remove and installed new freezer door
adjustments made now ok

1 SERVICE CALL TO CUSTOMERS SITE: 989 WELLINGTON CRT I PP POLIC
NEKOOSA

MFP4 COMPLAINT: MOUSE FREE PRO30-40 FT I DOF DEALE
CAUSE: mouse free
CORRECTION: all ground supports and all frame work
on camper is mouse free

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR2	82204493	GRILL-REGISTER-FLOOR 4"X10"	W-1047		1	8.15	8.15
WARR2	822035844	SINK-KITCHEN-TOP MOUNT RAIN	W-1047		1	330.98	330.98
MFP40	822051024	MOUSE FREE PRO 5 GALLON BUC	I-DOF		0	4.50	0.00
WARR2	678389	FREEZER DOOR ASSY (SAMSUNG	W-1047		1	626.32	626.32
WARR2	82204495	GRILL- REGISTER 4X10 BROWN	W-1047		1	8.15	8.15

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total		

ARR01	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.10	105.00	10.50		
ARR02	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR03	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR04	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR05	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR06	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR07	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR08	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR09	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.36	105.00	37.80		
ARR09	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.14	105.00	14.70		
ARR10	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR11	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.10	105.00	10.50		
ARR12	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.10	105.00	10.50		
ARR13	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR14	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR15	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR16	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR17	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.10	105.00	10.50		
ARR18	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR19	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	105.00	52.50		
ARR20	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.10	140.00	14.00		
ARR21	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.20	140.00	28.00		
ARR21	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.00	140.00	0.00		
ARR22	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.47	140.00	65.80		
ARR22	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.03	140.00	4.20		
ARR23	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	140.00	70.00		
ARR24	Z992	MISC LABOUR CODE (WARR HOD W-1047				0.50	140.00	70.00		
ARR23	Z992	MISC LABOUR CODE (WARR JS W-1047				0.80	140.00	112.00		
MFP40	Z991	INSTALL MOUSE FREE PRO JS I-DOF				1.00	70.00	70.00		
ARR24	Z992	MISC LABOUR CODE (WARR JS W-1047				1.00	140.00	140.00		
ARR20	Z992	MISC LABOUR CODE (WARR JS W-1047				0.50	140.00	70.00		

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total

ARR24	SSE	SHOP SUPPLIES - EXTERNAL		W-1047	1.00	0.00	0.00
ARR23	FRT	FREIGHT FOR SINK AND REGIS		W-1047	1.00	56.33	56.33
ARR24	FRT	FREIGHT FOR JOB 24 FREEZE		W-1047	1.00	12.58	12.58
1	SC	SERVICE CALL		I-PP	15.00	3.75	56.25
ARR20	FRT	FREIGHT FOR CORRECT REGIST		W-1047	1.00	20.64	20.64

BILLINGS SUMMARY							
Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

I	DOF	0.00	70.00	0.00	0.00	0.00	70.00
I	PP	0.00	0.00	0.00	56.25	0.00	56.25
W	1047	973.60	1403.50	0.00	89.55	0.00	2,466.65

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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

Totals	973.60	1473.50	0.00	145.80	0.00	2,592.90

&k2S
&k0S