

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2072184  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TPUS24RP102754  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 420 / 420  
 ITEM # PUT402LFT  
 DEALER RO # 11152B  
 CLAIM START DATE 09/26/2024  
 CLAIM END DATE 10/21/2024

Labor rate: \$115.00

**OWNER INFORMATION**

ELAINE A HERRON  
 110 E STROUD STREET  
 Randolph, WI 53956  
 USA

Retail Date of Purchase 10/02/2024

WARRANTY EXPIRATION DATE

10/02/2025

**Claim Line Details**

**Labor**

Line# 1      **Operation Code**      **Operational Description**  
 70-148-24-00-001705      Speaker Wiring - Appliances/Radio/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-09-26 10:31:01 :: Complaint: Turned stereo on, no sound to any speakers. Cause: Went through diagnosing and found both wires to one exterior speaker are compromised. Correction: To fix the problem, I will need to run 2 new wires from stereo to the speaker which requires running the wires through existing wire loom in slide down beneath and across the underside of the unit. Drill a hole through floor to pull wires up and attach to back of the one speaker. Will need 8 hours to fix this wire issue. Also, the wire loom I need to go into is on complete opposite side of the 12 1/2-foot slide room, so I have to figure out a way to run it behind the stove and refrigerator.

Model#		Dlr Sub Hrs	8.00	Sub Labor Amt \$920.00
Serial#		Appr Hrs	3.00	Appr Labor Amt \$345.00

**Notes**  
 flat rate to run new wire

**Labor**

Line# 2      **Operation Code**      **Operational Description**  
 30-102-12-00-001096      Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/  
 Resecure or Tighten/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-09-26 10:33:05 :: Complaint: Loose trim next to stove. Cause: Manufacturer did not cut trim to correct size, it is too big. Correction: I cut away a bit of the trim then secured it with pin nails and filled holes.

Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
Serial#		Appr Hrs	0.10	Appr Labor Amt \$11.50

**Notes**  
 flat rate to secure

**Labor**

Line# 3      **Operation Code**      **Operational Description**  
 30-103-04-00-001119      Carpet - Interior/Flooring/Clean/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-09-26 10:34:19 :: Complaint: Carpet going up stairs has stains. Cause: Manufacturer stained carpeting going up to the loft. Correction: Cleaned carpet.

Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
Serial#		Appr Hrs	0.50	Appr Labor Amt \$57.50

**Notes**

**Labor**

**Line# 4**      **Operation Code**      **Operational Description**  
 30-102-12-00-001096      Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/  
 Resecure or Tighten/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-09-26 10:35:09 :: Complaint: Loose trim in rear of the unit.  
 Cause: Loose from manufacturer. Correction: Used pin nailer to secure.

**Model#**      **Dlr Sub Hrs**      0.10      **Sub Labor Amt** \$11.50  
**Serial#**      **Appr Hrs**      0.10      **Appr Labor Amt** \$11.50

**Notes**

**Labor**  
**Line# 5**      **Operation Code**      **Operational Description**  
 30-103-24-00-001125      Linoleum - Interior/Flooring/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-09-26 10:36:30 :: Complaint: A lot of sticky debris on the  
 floor. Cause: Manufacturer walked through unit with sticky debris on feet, also looks like it came off of slide  
 room. Correction: Used quik-solv to clean away the debris.

**Model#**      **Dlr Sub Hrs**      0.50      **Sub Labor Amt** \$57.50  
**Serial#**      **Appr Hrs**      0.50      **Appr Labor Amt** \$57.50

**Notes**

**Labor**  
**Line# 6**      **Operation Code**      **Operational Description**  
 20-46-24-00-000721      Window - Exterior/Windows/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-09-26 10:37:30 :: Complaint: Upper windows have sticky  
 stuff all over them. Cause: Silicone smeared all over exterior top windows. Correction: Used solvent and a razor  
 blade to remove the silicone.

**Model#**      **Dlr Sub Hrs**      0.50      **Sub Labor Amt** \$57.50  
**Serial#**      **Appr Hrs**      0.50      **Appr Labor Amt** \$57.50

**Notes**

<b>Submitted</b>	Labor Amt	\$1,161.50	<b>Approved</b>	Labor Amt	\$540.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,161.50		Total	\$540.50

\_\_\_\_\_  
**DEALER**      **DATE**  
**SIGNATURE**  
 I certify that I have performed these repairs consistent with Forest  
 River Policies.

\_\_\_\_\_  
**CUSTOMER**      **DATE**  
**SIGNATURE**  
 All repairs described have been inspected and are satisfactory.